

Models: TVIDVR4, TVIDVR8 & TVIDVR16



User Manual

User Manual

About this Manual

This Manual is applicable to TVIDVR series.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website

Please use this user manual under the guidance of professionals.

Legal Disclaimer

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Regulatory Information

FCC Information

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2004/108/EC, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. The precaution measure is divided into "Warnings" and "Cautions"

Warnings: Serious injury or death may occur if any of the warnings are neglected.

Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

A			\triangle
Warnings	Follow	these	Cautions Follow these precautions
safeguards	to prevent	serious	to prevent potential injury or
injury or de	ath.		material damage.



Warnings

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 100~240 VAC or 12 VDC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.

Preventive and Cautionary Tips

Before connecting and operating your device, please be advised of the following tips:

- Ensure unit is installed in a well-ventilated, dust-free environment.
- Unit is designed for indoor use only.
- Keep all liquids away from the device.
- Ensure environmental conditions meet factory specifications.
- Ensure unit is properly secured to a rack or shelf. Major shocks or jolts to the unit as a result of dropping it may cause damage to the sensitive electronics within the unit.
- Use the device in conjunction with an UPS if possible.
- Power down the unit before connecting and disconnecting accessories and peripherals.
- A factory recommended HDD should be used for this device.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or
 equivalent type only. Dispose of used batteries according to the instructions provided by the battery
 manufacturer.

Product Key Features

General

- Connectable to HD-TVI and analog cameras;
- Connectable to the Coaxitron camera/dome with long transmission distance;
- Connectable to IP cameras;
- Each channel supports dual-stream. Main stream supports up to 1080P resolution and sub-stream supports up to WD1 resolution;
- Independent configuration for each channel, including resolution, frame rate, bit rate, image quality,
 etc.
- Encoding for both video stream and video & audio stream; audio and video synchronization during composite stream encoding;
- Watermark technology.

Local Monitoring

- HDMI/VGA output at up to 1920*1080 resolution;
- 1/4/6/8/9/16/25/36 screen live view is supported, and the display sequence of screens is adjustable;
- Live view screen can be switched in group and manual switch and automatic cycle live view are also provided, the interval of automatic cycle can be adjusted;
- Quick setting menu is provided for live view;
- The selected live view channel can be shielded;
- Motion detection, video-tampering detection, video exception alarm, video loss alarm and VCA alarm functions;
- Privacy mask;
- Several PTZ protocols supported; PTZ preset, patrol and pattern;
- Zooming in/out by clicking the mouse and PTZ tracing by dragging mouse.

HDD Management

- For TVIDVR4-8, 1 SATA hard disk can be connected;
 For TVIDVR16, up to 2 SATA hard disks can be connected;
 (Each disk with a maximum of 6TB storage capacity.)
- 8 network disks (NAS /IP SAN disks) can be connected;
- Support eSATA disks for recording or backup;
- Support S.M.A.R.T. and bad sector detection;
- Support HDD sleeping function;
- HDD property: redundancy, read-only, read/write (R/W);
- HDD group management;
- HDD quota management; different capacity can be assigned to different channels.

Recording and Playback

- Holiday recording schedule configuration;
- Cycle and non-cycle recording modes;
- Normal and event video encoding parameters;
- Multiple recording types: manual, continuous, alarm, motion, motion | alarm, and motion & alarm.
- 8 recording time periods with separated recording types;
- Pre-record and post-record for motion detection triggered recording, and pre-record time for schedule and manual recording;

- Searching record files by events (alarm input/motion detection);
- Customization of tags, searching and playing back by tags;
- Locking and unlocking of record files;
- Local redundant recording;
- Searching and playing back record files by camera number, recording type, start time, end time, etc.;
- Smart playback to go through less effective information;
- Zooming in for any area when playback;
- Reverse playback of multi-channel;
- Supports pause, fast forward, slow forward, skip forward, and skip backward when playback, locating by dragging the mouse on the progress bar;
- 4/8/16/24/32-ch synchronous playback at 1080P.

Backup

- Export data by a USB, SATA or eSATA device;
- Export video clips when playback;
- Management and maintenance of backup devices.

Alarm and Exception

- Configurable arming time of alarm input/output;
- Alarm for video loss, motion detection, video tampering, abnormal signal, video input/recording resolution mismatch, illegal login, network disconnected, IP confliction, record exception, HDD error, and HDD full, etc.;
- Alarm triggers full screen monitoring, audio alarm, notifying surveillance center, sending email and alarm output;
- Support coaxial alarm;
- Automatic restore when system is abnormal.

Other Local Functions

- Manual and automatic video quality diagnostics;
- Users can operate by mouse and remote control;
- Three-level user management; admin user can create many operating account and define their operating permission, which includes the permission to access any channel;
- Completeness of operation, alarm, exceptions and log writing and searching;
- Manually triggering and clearing alarms;
- Importing and exporting of configuration file of devices;
- Getting cameras type information automatically.

Network Functions

- 1 self-adaptive 10M/100M network interface for TVIDVR4-8Ch and 1 self-adaptive 10M/100M/1000M network interface for TVIDVR16.
- IPv6 is supported;
- TCP/IP protocol, PPPoE, DHCP, DNS, DDNS, NTP, SADP, SMTP, SNMP, NFS, iSCSI, UPnP™ and HTTPS are supported;
- Extranet access by HiDDNS;
- Support access by Cloud P2P;
- TCP, UDP and RTP for unicast;
- Auto/Manual port mapping by UPnPTM;
- Remote search, playback, download, locking and unlocking the record files, and downloading files broken transfer resume;
- Remote parameters setup; remote import/export of device parameters;

- Remote viewing of the device status, system logs and alarm status;
- Remote keyboard operation;
- Remote locking and unlocking of control panel and mouse;
- Remote HDD formatting and program upgrading;
- Remote system restart and shutdown;
- Support upgrading via remote FTP server;
- RS-232, RS-485 transparent channel transmission;
- Alarm and exception information can be sent to the remote host;
- Remotely start/stop recording;
- Remotely start/stop alarm output;
- Remote PTZ control;
- Remote JPEG capture;
- Two-way audio and voice broadcasting;
- Embedded WEB server.

Development Scalability

- SDK for Windows and Linux system;
- Source code of application software for demo;
- Development support and training for application system.

Table of Contents

Pro	Product Key Features			
Chapter	1 Intro	duction	. 12	
1.1	Fron	t Panels	. 13	
1.2	IR R	emote Control Operations	. 15	
1.3	USB	Mouse Operation	. 17	
1.4	Inpu	Method Description	. 18	
1.5	Rear	Panel	. 19	
Chapter	2 Getti	ng Started	. 20	
2.1	Start	ing Up and Shutting Down the DVR	. 21	
2.2	Setti	ng the Admin Password	. 22	
2.3	Usin	g the Wizard for Basic Configuration	. 23	
2.4	Logi	n and Logout	. 26	
	2.4.1	User Login	. 26	
	2.4.2	User Logout	. 26	
2.5	Addi	ng and Connecting the IP Cameras	. 27	
	2.5.1	Setting the Admin Password for the IP Camera	. 27	
	2.5.2	Adding the Online IP Cameras	. 28	
	2.5.3	Editing the Connected IP Cameras	.31	
Chapter	3 Live	View	.34	
3.1	Intro	duction of Live View	. 35	
3.2	Oper	ations in Live View Mode	.36	
	3.2.1	Front Panel Operation	.36	
	3.2.2	Using the Mouse in Live View	.36	
	3.2.3	Quick Setting Toolbar in Live View Mode	. 37	
3.3	Adju	sting Live View Settings	. 39	
3.4	Man	ual Video Quality Diagnostics	.41	
3.5	User	Logout	.42	
Chapter	4 PTZ	Controls	.43	
4.1	Conf	iguring PTZ Settings	. 44	
4.2	Setti	ng PTZ Presets, Patrols & Patterns	.46	
	4.2.1	Customizing Presets	.46	
	4.2.2	Calling Presets	.46	
	4.2.3	Customizing Patrols	. 47	
	4.2.4	Calling Patrols	.48	
	4.2.5	Customizing Patterns	. 49	
	4.2.6	Calling Patterns	.50	
	4.2.7	Customizing Linear Scan Limit	.50	
	4.2.8	Calling Linear Scan	.51	
	4.2.9	One-touch Park	. 52	
4.3	PTZ	Control Panel	. 53	
Chapter	5 Reco	rding Settings	. 54	

	5.1	Configu	ring Recording Parameters	55
	5.2	Configu	ring Record Schedule	58
	5.3	Configu	ring Motion Detection Record	61
	5.4	Configu	rring Alarm Triggered Record	63
	Con	figuring M	Ianual Record	65
	5.5	Configu	ring Holiday Record	66
	5.6	Configu	ring Redundant Recording	68
	5.7	Configu	ring HDD Group for Recording	70
	5.8	Files Pr	otection	71
Cha	apter	6 Playbac	k	73
	6.1	Playing	Back Record Files	74
		6.1.1 In	stant Playback	74
		6.1.2 Pl	laying Back by Normal Search	74
		6.1.3 Pl	laying Back by Event Search	77
		6.1.4 Pl	laying Back by Tag	79
		6.1.5 Pl	laying Back by Smart Search	81
		6.1.6 Pl	laying Back by System Logs	82
		6.1.7 Pl	laying Back External File	84
	6.2	Auxilia	ry Functions of Playback	85
		6.2.8 Pl	laying Back Frame by Frame	85
		6.2.9 D	igital Zoom	85
		6.2.10 R	everse Playback of Multi-channel	85
Cha	apter	7 Backup		87
	7.1	Backing	g up Record Files	88
		7.1.1 B	acking up by Normal Video Search	88
		7.1.2 B	acking up by Event Search	91
		7.1.3 B	acking up Video Clips	93
	7.2	Managi	ng Backup Devices	96
Cha	apter		6	
		8 Alarm S	Settings	98
	8.1		•	
	8.1	Setting	Settings	99
		Setting Setting	Settings	99 101
	8.2	Setting Setting Detection	Motion Detection	99 101 104
	8.2 8.3	Setting Setting Detection	Settings	99 101 104 106
	8.2 8.3 8.4	Setting Setting Detection Detection Setting Se	Settings Motion Detection Sensor Alarms ng Video Loss. ng Video Tampering	99 101 104 106 107
	8.2 8.3 8.4 8.5	Setting Setting Detection Detection Setting Handlin	Motion Detection Sensor Alarms ng Video Loss ng Video Tampering All-day Video Quality Diagnostics	99 101 104 106 107 109
	8.2 8.3 8.4 8.5 8.6	Setting Setting Detection Detection Setting Handlin Setting Se	Settings	99101104106107109
Cha	8.2 8.3 8.4 8.5 8.6 8.7	Setting Setting Detection Detection Setting Handlin Setting Triggeri	Settings	99101104106107109111113
Cha	8.2 8.3 8.4 8.5 8.6 8.7	Setting Setting Detection Detection Setting Handlin Setting Triggeri 9 Network Configu	Settings	99101104106107109111113114
Cha	8.2 8.3 8.4 8.5 8.6 8.7 8.8 apter	Setting Setting Detection Detection Setting Se	Settings	99101104106107111113114115
Cha	8.2 8.3 8.4 8.5 8.6 8.7 8.8 apter 9.1	Setting Setting Setting Detection Setting Handlin Setting Triggeri 9 Network Configure 9.2.1 C	Settings Motion Detection Sensor Alarms ng Video Loss ng Video Tampering All-day Video Quality Diagnostics ng Exceptions Alarm Response Actions ing or Clearing Alarm Output Manually k Settings uring General Settings uring Advanced Settings onfiguring Guarding Vision – P2P	99101104106107109111113115116
Cha	8.2 8.3 8.4 8.5 8.6 8.7 8.8 apter 9.1	Setting Setting Detection Detection Setting Se	Settings	99101104107109111113115116
Cha	8.2 8.3 8.4 8.5 8.6 8.7 8.8 apter 9.1	Setting Setting Setting Detection Setting Sett	Settings Motion Detection Sensor Alarms ng Video Loss ng Video Tampering All-day Video Quality Diagnostics ng Exceptions Alarm Response Actions ing or Clearing Alarm Output Manually k Settings uring General Settings uring Advanced Settings onfiguring Guarding Vision – P2P	99101104107109111113115116

	9.2.5	Configuring PPPoE Settings	119
	9.2.6	Configuring NTP Server	119
	9.2.7	Configuring SNMP	120
	9.2.8	Configuring NAT	121
	9.2.9	Configuring More Settings	123
	9.2.10	Configuring HTTPS Port	124
	9.2.11	Configuring Email	125
9.3	Chec	cking Network Traffic	127
9.4	Conf	figuring Network Detection	128
	9.4.1	Testing Network Delay and Packet Loss	128
	9.4.2	Exporting Network Packet	128
	9.4.3	Checking Network Status	130
	9.4.4	Checking Network Statistics	130
Chapter	10	HDD Management	132
10.1	Initia	alizing HDDs	133
10.2	2 Man	aging Network HDD	135
10.3	Man	aging eSATA	137
10.4	Man	aging HDD Group	138
	10.4.1	Setting HDD Groups	138
	10.4.2	Setting HDD Property	139
10.5	Conf	figuring Quota Mode	141
10.6	Chec	cking HDD Status	142
10.7	Chec	cking S.M.A.R.T Information	143
10.8	B Dete	cting Bad Sector	144
10.9	Conf	figuring HDD Error Alarms	145
Chapter	11	Camera Settings	146
11.1	Conf	figuring OSD Settings	147
11.2	Conf	figuring Privacy Mask	148
11.3	Conf	figuring Video Parameters	149
Chapter	12	DVR Management and Maintenance	150
12.1	View	ving System Information	151
12.2	Sear	ching and Exporting Log Files	151
12.3	Impo	orting/Exporting IP Camera Info	154
12.4	Impo	orting/Exporting Configuration Files	155
12.5	Upgı	rading System	156
	12.5.1	Upgrading by Local Backup Device	156
	12.5.2	Upgrading by FTP	156
12.6	Rest	oring Default Settings	157
Chapter	13	Others	158
Con	figuring	g General Settings	159
13.2	2 Conf	figuring DST Settings	160
13.3	Conf	figuring More Settings	161
13.4	Man	aging User Accounts	162
	13.4.2	Adding a User	162

User Manual of Digital Video Recorder

13.4.3	Deleting a User	64
13.4.4	Editing a User	65
Appendix 167		
Glossary	1	68
Troublesho	oting1	69
List of Com	patible IP Cameras	72

Chapter 1 Introduction

1.1 Front Panels

Figure 1. 1 Front Panel

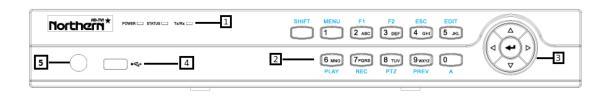


Table 1. 1 Description of Front Panel

No.	Name		Function Description
	PC	OWER	Power indicator turns yellow when the device s running.
1	ST	TATUS	Status indicator blinks red when data is being read from or written to HDD, and turns yellow when the SHIFT function is realized.
	Tx/Rx		Tx/Rx indictor blinks yellow when network connection is functioning properly.
		SHIFT	Switch between the numeric or letter input and functions of the composite keys.
		1/MENU	Enter numeral "1"; Access the main menu interface.
			Enter numeral "2";
			Enter letters "ABC";
			The F1 button when used in a list field will select all items in
		2/ABC/F1	the list.
		3/DEF/F2	In PTZ Control mode, it will turn on/off PTZ light and when
			the image is zoomed in, the key is used to zoom out.
	Composite Keys		In live view or playback mode, the F1 button can be used to
			switch between main and spot video output.
			Enter numeral "3";
2			Enter letters "DEF";
			The F2 button is used to change the tab pages.
			In PTZ control mode, it zooms in the image.
			Enter numeral "4";
		4/GHI/ESC	Enter letters "GHI";
			Exit and back to the previous menu.
			Enter numeral "5";
		5/IKI /EDIT	Enter letters "JKL"; Delete characters before cursor;
		5/JKL/EDIT	Check the checkbox and select the ON/OFF switch;
			Start/stop record clipping in playback.
			Enter numeral "6";
		6/MNO/PLAY	Enter letters "MNO";
			In Playback mode, it is used for direct access to playback

No.	N	Name	Function Description
			interface.
			Enter numeral "7";
			Enter letters "PQRS";
		7/PQRS/REC	Manual record, for direct access to manual record interface;
			manually enable/disable record.
			Enter numeral "8";
		8/TUV/PTZ	Enter letters "TUV";
			Access PTZ control interface.
			Enter numeral "9";
		9/WXYZ/PREV	Enter letters "WXYZ";
			Multi-channel display in live view.
			Enter numeral "0";
		0/A	Shift the input methods in the editing text field. (Upper and
			lowercase, alphabet, symbols or numeric input).
			The DIRECTION buttons are used to navigate between
			different fields and items in menus.
			In the Playback mode, the Up and Down button is used to
			speed up and slow down recorded video. The Left and Right
	DIR	ECTION	button will select the next and previous record files.
			In Live View mode, these buttons can be used to cycle through
			channels.
			In PTZ control mode, it can control the movement of the PTZ
3			camera.
			The ENTER button is used to confirm selection in any of the
			menu modes.
			It can also be used to tick checkbox fields.
	E	NTER	In Playback mode, it can be used to play or pause the video.
			In single-frame Playback mode, pressing the button will
			advance the video by a single frame.
			In Auto-switch mode, it can be used to stop /start auto switch.
4	tion	Interfese	Universal Serial Bus (USB) ports for additional devices such
4	USB	Interface	as USB mouse and USB Hard Disk Drive (HDD).
5	IR I	Receiver	Receiver for IR remote control.

1.2 IR Remote Control Operations

The DVR may also be controlled with the included IR remote control, shown in Figure 1. 2.



Batteries (2×AAA) must be installed before operation.

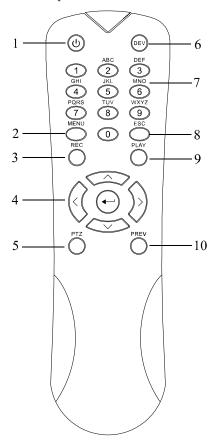


Figure 1. 2 Remote Control

The keys on the remote control closely resemble the ones found on the front panel. Refer to Table 1. 2, they include:

Table 1. 2 Description of the IR Remote Control Buttons

No.	Name	Description	
1	DOWED	Power on/off the device.	
1	POWER	Power on/off the device by pressing and holding the button for 3 seconds.	
		Press the button to return to the main menu (after successful login).	
2	MENU Button	Press and hold the button for 5 seconds will turn off audible key beep.	
2		In PTZ Control mode, the MENU button will start wiper (if applicable).	
		In Playback mode, it is used to show/hide the control interface.	
		Enter the Manual Record setting menu.	
3	REC Button	In PTZ control settings, press the button and then you can call a PTZ preset by pressing Numeric button.	

No.	Name	Description	
		It is also used to turn audio on/off in the Playback mode.	
		Navigate between different fields and items in menus.	
	DIRECTION Button	In the Playback mode, the Up and Down button is used to speed up and slow down recorded video. The Left and Right button will select the next and previous record files.	
		In Live View mode, these buttons can be used to cycle through channels.	
4		In PTZ control mode, it can control the movement of the PTZ camera.	
		Confirm selection in any of the menu modes.	
		It can also be used to tick checkbox fields.	
	ENTER Button	In Playback mode, it can be used to play or pause the video.	
		In single-frame Playback mode, pressing the button will advance the video by a single frame.	
5	PTZ Button	In Auto-switch mode, it can be used to stop /start auto switch.	
6	DEV	Enables/Disables Remote Control.	
		Switch to the corresponding channel in Live view or PTZ Control mode.	
7	Alphanumeric Buttons	Input numbers and characters in Edit mode.	
		Switch between different channels in the Playback mode.	
0	EGG D. M.	Back to the previous menu.	
8	ESC Button	Press for Arming/disarming the device in Live View mode.	
0	DI AN D. MA	The button is used to enter the All-day Playback mode.	
9	PLAY Button	It is also used to auto scan in the PTZ Control menu.	
		Switch between single screen and multi-screen mode.	
10	PREV Button	In PTZ Control mode, it is used to adjust the focus in conjunction with the A/FOCUS+ button.	

Troubleshooting Remote Control:



Make sure you have install batteries properly in the remote control. And you have to aim the remote control at the IR receiver in the front panel.

If there is no response after you press any button on the remote, follow the procedure below to troubleshoot. *Steps:*

- 1. Go into Menu > Settings > General > More Settings by operating the front control panel or the mouse.
- 2. Check and remember the DVR No.. The default DVR No. is 255. This number valid for all IR remote controls.
- **3.** Press the DEV button on the remote control.
- **4.** Enter the DVR No. in step 2.
- **5.** Press the ENTER button on the remote.

If the Status indicator on the front panel turns blue, the remote control is operating properly. If the Status indicator does not turn blue and there is still no response from the remote, please check the following:

1. Batteries are installed correctly and the polarities of the batteries are not reversed.

- 2. Batteries are fresh and not out of charge.
- 3. IR receiver is not obstructed.

If the remote still cannot function properly, please change the remote and try again, or contact the device provider.

1.3 USB Mouse Operation

A regular 3-button (Left/Right/Scroll-wheel) USB mouse can also be used with this DVR. To use a USB mouse: *Steps:*

- 1. Plug USB mouse into one of the USB interfaces on the front panel of the DVR.
- 2. The mouse should automatically be detected. If in a rare case that the mouse is not detected, the possible reason may be that the two devices are not compatible, please refer to the recommended the device list from your provider.

The operation of the mouse:

Table 1. 3 Description of the Mouse Control

Name	Action	Description	
	Single-Click	Live view: Select channel and show the quick set menu.	
		Menu: Select and enter.	
	Double-Click	Live view: Switch between single-screen and multi-screen.	
Left-Click	Click and Drag	PTZ control: Wheeling.	
		Privacy mask and motion detection: Select target area.	
		Digital zoom-in: Drag and select target area.	
		Live view: Drag channel/time bar.	
Right-Click	Single-Click	Live view: Show menu.	
		Menu: Exit current menu to upper level menu.	
Scroll-Wheel	Scrolling up	Live view: Previous screen.	
		Menu: Previous item.	
	Scrolling down	Live view: Next screen.	
		Menu: Next item.	

1.4 Input Method Description



Figure 1. 3 Soft Keyboard

Description of the buttons on the soft keyboard:

Table 1. 4 Description of the Soft Keyboard Icons

Icon	Description	Icon	Description
09	Number	AZ	English letter
1	Lowercase/Uppercase	×	Backspace
123 _{J.} ,	Switch the keyboard	1	Space
	Positioning the cursor	+	Exit
#+=	Symbols		Reserved

1.5 Rear Panel



The rear panel vaires according to different models. Please refer to the actual product. The following figures are for reference only.

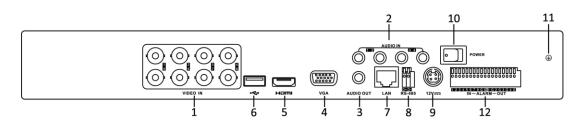


Figure 1.4

Table 1.5 Description of Rear Panel

No.	Item	Description
1	VIDEO IN	BNC interface for TVI and analog video input.
2	AUDIO IN	RCA connector
3	AUDIO OUT	RCA connector
4	VGA	DB15 connector for VGA output. Display local video output and
		menu.
5	HDMI	HDMI video output connector.
6	USB Port	Universal Serial Bus (USB) port for additional devices.
7	Network Interface	Connector for network
8	RS-485 Interface	Connector for RS-485 devices.
9	Power Supply	12V DC power supply.
10	Power Switch	Switch for turning on/off the device.
11	GND	Ground
12	Alarm In/Out	Connectors for alarm inputs and alarm outputs.

Chapter 2 Getting Started

2.1 Starting Up and Shutting Down the DVR

Purpose:

Proper startup and shutdown procedures are crucial to expanding the life of the DVR.

Before you start:

Check that the voltage of the extra power supply is the same with the DVR's requirement, and the ground connection is working properly.

Starting up the DVR

Steps:

- 1. Check the power supply is plugged into an electrical outlet. It is HIGHLY recommended that an Uninterruptible Power Supply (UPS) be used in conjunction with the device.
- **2.** Turn on the power switch on the rear panel, and the Power indicator LED should turn on indicating that the unit begins to start up.
- 3. After startup, the Power indicator LED remains on.

Shutting down the DVR

Steps:

There are two proper ways to shut down the DVR. To shut down the DVR:

OPTION 1: Standard shutdown

1. Enter the Shutdown menu.

Menu > Shutdown



Figure 2. 1 Shutdown Menu

- 2. Select the Shutdown button.
- 3. Click the Yes button.
- **4.** Turn off the power switch on the rear panel when the note appears.



Figure 2. 2 Shutdown Tips

Rebooting the DVR

While in the Shutdown menu (Figure 2. 1), you can also reboot the DVR.

Steps:

- 1. Enter the **Shutdown** menu by clicking Menu > Shutdown.
- 2. Click the **Logout** button to log out or the **Reboot** button to reboot the DVR.

2.2 Setting the Admin Password

Purpose:

For the first-time access, you need to activate the device by setting an admin password. No operation is allowed before activation. You can also activate the device via Web Browser, SADP or Client Software.

Steps:

1. Input the same password in the text field of Create New Password and Confirm New Password.



Figure 2. 3 Settings Admin Password



STRONG PASSWORD RECOMMENDED—We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

2. Click **OK** to save the password and activate the device.



For the old version device, if you update it to the new version, the following dialog box will pop up once the device starts up. You can click **YES** and follow the wizard to set a strong password.



Figure 2. 4 Warning

2.3 Using the Wizard for Basic Configuration

By default, the Setup Wizard starts once the device has loaded.



Figure 2. 5 Start Wizard Interface

Operating the Setup Wizard:

- The Start Wizard can walk you through some important settings of the device. If you don't want to use the Start Wizard at that moment, click Exit. You can also choose to use the Start Wizard next time by leaving the "Start wizard when device starts?" checkbox checked.
- 2. Click **Next** to enter the date and time settings window.



Figure 2. 6 Date and Time Settings

3. After the time settings, click **Next** button which will take you back to the General Network Setup Wizard window, as shown in Figure 2. 7.

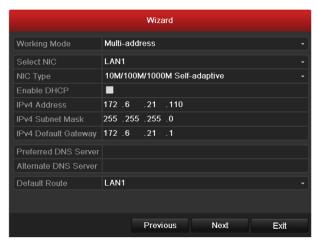


Figure 2. 7 General Network Configuration



1 self-adaptive 10M/100M network interface for DS-7204/7208HGHI-SH, 1 self-adaptive 10M/100M/1000M network interface for other models.

4. Click **Next** button after you having configured the network parameters, which will take you to the Advanced Network Setup Wizard window, as shown in Figure 2. 8.



Figure 2. 8 Advanced Network Configuration

- 5. Set the parameters of port No., Cloud P2P, Auto UPnP or DDNS if required.
- **6.** Click **Next** button after configuring the advanced network parameters, which will take you to the **HDD Management** window, shown in Figure 2. 9.



Figure 2. 9 HDD Management

- 7. To initialize the HDD, click the **Init** button. Initialization will remove all the data saved in the HDD.
- 8. Click Next button to enter the Record Settings window, as shown in Figure 2. 10.



Figure 2. 10 Record Settings

- **9.** Click **Cop**y to copy the recording setting to other cameras.
- 10. Click **OK** to save the settings and exit the wizard.

2.4 Login and Logout

2.4.1 User Login

Purpose:

If the device has logged out, you must login the device before operating the menu and other functions.

Steps:

1. Select the User Name in the dropdown list.



Figure 2. 11 Login Interface

- 2. Input Password.
- 3. Click OK to log in.



In the Login dialog box, if you have entered the wrong password for 7 times, the current user account will be locked for 60 seconds.



Figure 2. 12 User Account Protection

2.4.2 User Logout

Purpose:

After logging out, the monitor turns to the live view mode and if you want to perform some operation, you need to enter user name and password log in again.

Steps:

1. Enter the Shutdown menu.

Menu > Shutdown



Figure 2. 13 Logout

2. Click Logout.



After you have logged out the system, menu operation on the screen is invalid. It is required to input a user name and password to unlock the system.

2.5 Adding and Connecting the IP Cameras

2.5.1 Setting the Admin Password for the IP Camera

Purpose:

Before adding the camera, make sure the IP camera to be added is in active status.

Steps:

Select the Add IP Camera option from the right-click menu in live view mode or click Menu> Camera>
 Camera to enter the IP camera management interface.

For the IP camera detected online in the same network segment, the **Security** status shows whether it is active or inactive.



Figure 2. 14 IP Camera Management Interface

Click the inactive icon of the camera to enter the following interface to activate it. You can also select multiple cameras from the list and click the One-touch Activate to activate the cameras in batch.



Figure 2. 15 Activate the Camera

3. Set the password of the camera to activate it.

Use Admin Password: when you check the checkbox, the camera (s) will be configured with the same admin password of the operating NVR.



Figure 2. 16 Set New Password

Create New Password: If the admin password is not used, you must create the new password for the camera and confirm it.



STRONG PASSWORD RECOMMENDED—We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

Click OK to finish the acitavting of the IP camera. And the security status of camera will be changed to Active.

2.5.2 Adding the Online IP Cameras

Purpose:

Before you can get a live view or record of the video, you should add the network cameras to the connection list of the device.

Before you start:

Ensure the network connection is valid and correct. For detailed checking and configuring of the network,

please see Chapter 11.

• OPTION 1:

Steps:

Select the Add IP Camera option from the right-click menu in live view mode or click Menu> Camera>
 Camera to enter the IP camera management interface.

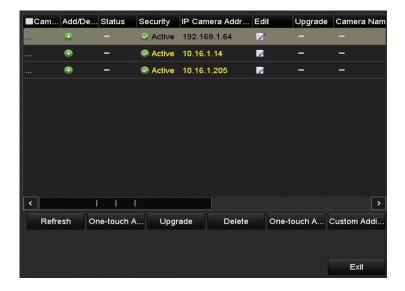


Figure 2. 17 Adding IP Camera Interface

- 2. The online cameras with same network segment will be detected and displayed in the camera list.
- 3. Select the IP camera from the list and click the button to add the camera (with the same admin password of the DVR's). Or you can click the **One-touch Adding** button to add all cameras (with the same admin password) from the list.



Make sure the camera to add has already been actiavted by setting the admin password, and the admin password of the camera is the same with the DVR's.

4. (For the encoders with multiple channels only) check the checkbox of Channel Port in the pop-up window, as shown in the following figure, and click **OK** to add multiple channels.



Figure 2. 18 Selecting Multiple Channels

• OPTION 2:

Steps:

 On the IP Camera Management interface, click the Custom Adding button to pop up the Add IP Camera (Custom) interface.



Figure 2. 19 Custom Adding IP Camera Interface

You can edit the IP address, protocol, management port, and other information of the IP camera to be added.



If the IP camera to add has not been actiavated, you can activate it from the IP camera list on the camera management interface.

3) Click **Add** to add the camera.

For the successfully added IP cameras, the Security status shows the security level of the password of camera: strong password, weak password and risk password.



Figure 2. 20 Successfully Added IP Cameras

For the TVIDVR4, 1-ch can be added, for the TVIDVR8/16, 2-ch IP cameras can be added.

Table 2. 1 Connectable IP Cameras for Different Models

Series	Models	Number of Connectable IP Cameras		
		Default (without disabling	Max. Number (by disabling	
		analog channel)	all analog channels)	
TVIDVR	TVIDVR4	1-ch	1-ch	
	TVIDVR8	2-ch	2-ch	
	TVIDVR16	2-ch	2-ch	



Please refer to the Appendix for the list of compatible IP cameras.

Table 2. 2 Explanation of the icons

Icon	Explanation	Icon	Explanation
	Edit basic parameters of the camera	①	Add the detected IP camera.
^	The camera is disconnected; you can click the icon to get the exception information of camera.	Î	Delete the IP camera
	Play the live video of the connected camera.		Advanced settings of the camera.
	Upgrade the connected IP camera.	Security	Show the security status of the camera to be active/inactive or the password strength (strong/medium/weak/risk)

2.5.3 Editing the Connected IP Cameras



The TVIDVR models only support the Northern (IPCAM) and ONVIF protocols.

After the adding of the IP cameras, the basic information of the camera lists in the page, you can configure the basic setting of the IP cameras.

Steps:

1. Click the icon to edit the parameters; you can edit the IP address, protocol and other parameters.

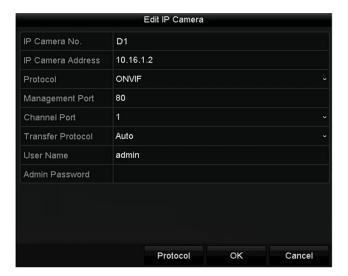


Figure 2. 21 Edit the Parameters

Channel Port: If the connected device is an encoding device with multiple channels, you can choose the channel to connect by selecting the channel port No. in the dropdown list.

2. Click **OK** to save the settings and exit the editing interface.

To edit advanced parameters:

1. Drag the horizontal scroll bar to the right side and click the icon.

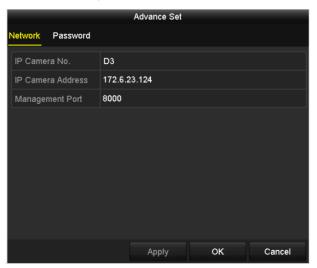


Figure 2. 22 Network Configuration of the Camera

 $\boldsymbol{2.}$ You can edit the network information and the password of the camera.



Figure 2. 23 Password Configuration of the Camera

3. Click **OK** to save the settings and exit the interface.

Chapter 3 Live View

3.1 Introduction of Live View

Live view shows you the video image getting from each camera in real time. The DVR will automatically enter Live View mode when powered on. It is also at the very top of the menu hierarchy, thus hitting the ESC many times (depending on which menu you're on) will bring you to the Live View mode.

Live View Icons

In the live view mode, there are icons at the right top of the screen for each channel, showing the status of the record and alarm in the channel, so that you can know whether the channel is recorded, or whether there are alarms occur as soon as possible.

Table 3. 1 Description of Live View Icons

Icons	Description			
	Alarm (video loss, tampering, motion detection or sensor alarm)			
	Record (manual record, schedule record, motion detection or alarm triggered record)			
	Alarm & Record			
	Event/Exception (motion detection, sensor alarm or exception information. For details,			
	see Chapter 8.6 Handling Exceptions.)			

3.2 Operations in Live View Mode

In live view mode, there are many functions provided. The functions are listed below.

- Single Screen: show only one screen on the monitor.
- Multi-screen: show multiple screens on the monitor simultaneously.
- Auto-switch: the screen is auto switched to the next one. And you must set the dwell time for each screen
 on the configuration menu before enabling the auto-switch. Menu>Configuration>Live View>Dwell
 Time
- Start Recording: normal record and motion detection record are supported.
- Quick Set: select the output mode to Standard, Bright, Gentle or Vivid.
- Playback: play back the recorded videos for current day.

3.2.1 Front Panel Operation

Table 3. 2 Front Panel Operation in Live View

Functions	Front Panel Operation			
Show single screen	Press the corresponding Alphanumeric button. E.g. Press 2 to display only the			
	screen for channel 2.			
Show multi-screen	Press the PREV button.			
Manually switch	Next screen: right direction button.			
screens	Previous screen: left direction button.			
Auto-switch	Press Enter button.			
Playback	Press Pla y button.			

3.2.2 Using the Mouse in Live View

Table 3. 3 Mouse Operation in Live View

Name	Description				
Menu	Enter the main menu of the system by right clicking the mouse.				
Single Screen	Switch to the single full screen by choosing channel number from the dropdown				
	list.				
Multi-screen	Adjust the screen layout by choosing from the dropdown list.				
Previous Screen	Switch to the previous screen.				
Next Screen	Switch to the next screen.				
Start/Stop	Enable/disable the auto-switch of the screens.				
Auto-switch	NOTE The <i>dwell time</i> of the live view configuration must be set before using Start Auto-switch.				
Start Recording	Start recording of all channels, Normal Record and Motion Detection Recording				
	are selectable from the dropdown list.				

Add IP Camera	A shortcut to enter the IP camera management interface.(For HDVR series only)				
Quick Set	Output Mode is configurable with Standard, Bright, Gentle and Vivid options.				
Playback	Enter the playback interface and start playing back the video of the selected				
	channel immediately.				
PTZ Control	A shortcut to enter the PTZ control interface of the selected camera.				
Aux Monitor	Switch to the auxiliary output mode and the operation for the main output is				
	disabled.				
	NOTE If you enter Aux monitor mode and the Aux monitor is not connected, the mouse				
	operation is disabled; you need to switch back to the Main output with the F1 button on front				
	panel or VOIP/MON button on IR remote control and then press the Enter button.				

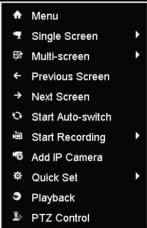


Figure 3. 1 Right-click Menu

3.2.3 Quick Setting Toolbar in Live View Mode

On the screen of each channel, there is a quick setting toolbar which shows when you point the mouse to the bottom of the screen.



Figure 3. 2 Quick Setting Toolbar

Table 3. 4 Description of Quick Setting Toolbar Icons

Icons	Description	Icons	Description	Icons	Description
O , O	Enable/Disable	mE m	Instant Playback	8	Mute/Audio on
	Manual Record				
	PTZ Control	Q	Digital Zoom		Image Settings
G _a	Live View Strategy		Close Live View		

Instant Playback only shows the record in last five minutes. If no record is found, it means there is no record during the last five minutes.

Digital Zoom can zoom in the selected area to the full screen. Click and draw to select the area to zoom in, as shown in Figure 3. 3.



Figure 3. 3 Digital Zoom

Image Settings icon can be selected to enter the Image Settings menu.

Four modes are selectable according to the real situation:

- **Standard:** for general lighting conditions (default).
- **Indoor:** the image is relatively smoother.
- **Dim Light:** the image is smoother than the other two modes.
- Outdoor: the image is relatively clearer and sharper. The degree of contrast and saturation is high.



Figure 3. 4 Image Settings

You can adjust the image parameters, including brightness, contrast, saturation, hue, sharpness and denoising. You can also click Default to restore the default settings and click Copy to copy the image settings to other analog cameras.

Refer to the Chapter 11.3 Configuring Video Parameters for details.

Live View Strategy can be selected to set strategy, including Real-time, Balanced, Fluency.

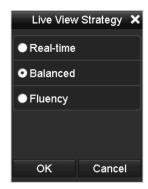


Figure 3. 5 Live View Strategy

3.3 Adjusting Live View Settings

Purpose:

Live View settings can be customized according to different needs. You can configure the output interface, dwell time for screen to be shown, mute or turning on the audio, the screen number for each channel, etc. *Steps:*

1. Enter the Live View Settings interface.

Menu> Configuration> Live View



Figure 3. 6 Live View-General

The settings available in this menu include:

- Video Output Interface: Designates the output to configure the settings for.
- Live View Mode: Designates the display mode to be used for Live View.
- **Dwell Time:** The time in seconds to *dwell* between switching of channels when enabling auto-switch in Live View.
- Enable Audio Output: Enables/disables audio output for the selected camera in the live view mode.
- Volume: Adjust the volume of the audio output.
- Event Output: Designates the output to show event video; if available, you can select a different video output interface from the Video Output Interface when an event occurs.
- Full Screen Monitoring Dwell Time: The time in seconds to show alarm event screen.

- 2. Set the camera order.
 - 1) Select View tab.

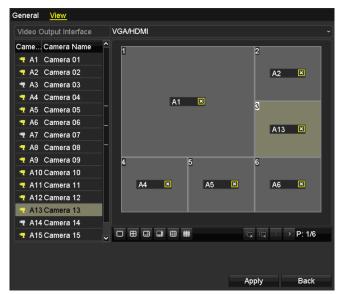


Figure 3. 7 Live View- Camera Order

- 2) Click a window to select it, and then double-click a camera name in the camera list you would like to display. Setting an 'X' means the window will not display any camera.
- 3) You can also click to start live view of all channels in order and click to stop live view of all channels. Click or to go to the previous or next page.
- 4) Click the **Apply** button.

3.4 Manual Video Quality Diagnostics

Purpose:

The video quality of the analog channels can be diagnosed manually and you can view the diagnostic results from a list.

Steps:

1. Enter the Manual Video Quality Diagnostics interface.

Menu> Manual > Manual Video Quality Diagnostics



Figure 3. 8 Video Quality Diagnostics

- 2. Check the checkboxes to select the channels for diagnostics.
- Click the button Diagnose, and the results will be displayed on a list. You can view the video status and diagnostics time of the selected channels.

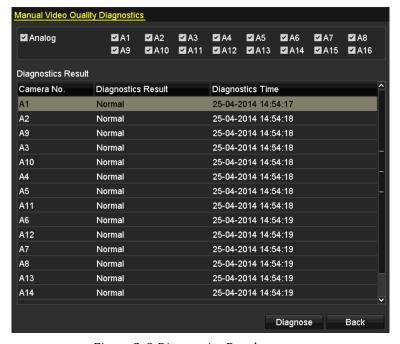


Figure 3. 9 Diagnostics Result



- Connect the camera to the device for the video quality diagnostics.
- Three exception types can be diagnosed: Blurred Image, Abnormal Brightness and Color Cast.

3.5 User Logout

Purpose:

After logging out, the monitor turns to the live view mode and if you want to do some operation, you need to enter user name and password to log in again.

Steps:

3. Enter the Shutdown menu.

Menu>Shutdown



Figure 3. 10 Shutdown

4. Click Logout.

Chapter 4 PTZ Controls

4.1 Configuring PTZ Settings

Purpose:

Follow the procedure to set the parameters for PTZ. The configuring of the PTZ parameters should be done before you control the PTZ camera.

Steps:

1. Enter the PTZ Settings interface.

Menu >Camera> PTZ



Figure 4. 1 PTZ Settings

- 2. Choose the camera for PTZ setting in the Camera dropdown list.
- 3. Click the **RS-485 Settings** button to set the RS-485 parameters.



Figure 4. 2 PTZ- General

4. Enter the parameters of the PTZ camera.



All the parameters should be exactly the same as the PTZ camera parameters.



For the Coaxitron camera/dome connected, you can select the PTZ protocol to HIKVISION-C (Coaxitron).

Make sure the protocol selected here is supported by the connected camera/dome.

When the Coaxitron protocol is selected, all the other parameters like the baud rate, data bit, stop bit, parity and flow control are not configurable.

5. Click **Apply** button to save the settings.

4.2 Setting PTZ Presets, Patrols & Patterns

Before you start:

Please make sure that the presets, patrols and patterns should be supported by PTZ protocols.

4.2.1 Customizing Presets

Purpose:

Follow the steps to set the Preset location which you want the PTZ camera to point to when an event takes place.

Steps:

1. Enter the PTZ Control interface.

Menu>Camera>PTZ



Figure 4. 3 PTZ Settings

- **2.** Use the directional button to wheel the camera to the location where you want to set preset; and the zoom and focus operations can be recorded in the preset as well.
- **3.** Enter the preset No. (1~255) in the preset text field, and click the **Set** button to link the location to the preset.

Repeat the steps2-3 to save more presets.

You can click the **Clear** button to clear the location information of the preset, or click the **Clear All** button to clear the location information of all the presets.

4.2.2 Calling Presets

Purpose:

This feature enables the camera to point to a specified position such as a window when an event takes place. *Steps:*

- Click the button PTZ in the lower-right corner of the PTZ setting interface;
 Or press the PTZ button on the front panel or click the PTZ Control icon in the quick setting bar, or select the PTZ option in the right-click menu to show the PTZ control panel.
- 2. Choose Camera in the dropdown list.
- 3. Click the **b** button to show the general settings of the PTZ control.



Figure 4. 4 PTZ Panel - General

- 4. Click to enter the preset No. in the corresponding text field.
- 5. Click the Call Preset button to call it.



When the Coaxitron camera/dome connected and the PTZ protocol is selected to HIKVISION-C (Coaxitron), you can call the preset 95 to enter the menu of the connected Coaxitron camera/dome. Use the directional buttons on the PTZ control panel to operate the menu.

4.2.3 Customizing Patrols

Purpose:

Patrols can be set to move the PTZ to different key points and have it stay there for a set duration before moving on to the next key point. The key points are corresponding to the presets. The presets can be set following the steps above in *Customizing Presets*.

Steps:

1. Enter the PTZ Control interface.

Menu>Camera>PTZ



Figure 4. 5 PTZ Settings

- **2.** Select patrol No. in the drop-down list of patrol.
- 3. Click the **Set** button to add key points for the patrol.



Figure 4. 6 Key point Configuration

- 4. Configure key point parameters, such as the key point No., duration of staying for one key point and speed of patrol. The key point is corresponding to the preset. The Key Point No. determines the order at which the PTZ will follow while cycling through the patrol. The Duration refers to the time span to stay at the corresponding key point. The Speed defines the speed at which the PTZ will move from one key point to the next.
- 5. Click the **Add** button to add the next key point to the patrol, or you can click the **OK** button to save the key point to the patrol.

You can delete all the key points by clicking the **Clear** button for the selected patrol, or click the **Clear All** button to delete all the key pints for all patrols.

4.2.4 Calling Patrols

Purpose:

Calling a patrol makes the PTZ to move according the predefined patrol path.

Steps:

Click the button PTZ in the lower-right corner of the PTZ setting interface;
 Or press the PTZ button on the front panel or click the PTZ Control icon in the quick setting bar, or select the PTZ option in the right-click menu to show the PTZ control panel.

2. Click the **b** button to show the general settings of the PTZ control.



Figure 4. 7 PTZ Panel - General

- 3. Select a patrol in the dropdown list and click the Call Patrol button to call it.
- 4. You can click the **Stop Patrol** button to stop calling it.

4.2.5 Customizing Patterns

Purpose:

Patterns can be set by recording the movement of the PTZ. You can call the pattern to make the PTZ movement according to the predefined path.

Steps:

1. Enter the PTZ Control interface.

Menu > Camera > PTZ



Figure 4.8 PTZ Settings

- 2. Choose pattern number in the dropdown list.
- 3. Click the **Start** button and click corresponding buttons in the control panel to move the PTZ camera, and click the **Stop** button to stop it.

The movement of the PTZ is recorded as the pattern.

4.2.6 Calling Patterns

Purpose:

Follow the procedure to move the PTZ camera according to the predefined patterns.

Steps:

- Click the button PTZ in the lower-right corner of the PTZ setting interface;
 Or press the PTZ button on the front panel or click the PTZ Control icon in the quick setting bar, or select the PTZ option in the right-click menu to show the PTZ control panel.
- 2. Click the button to show the general settings of the PTZ control.



Figure 4. 9 PTZ Panel - General

- 3. Click the Call Pattern button to call it.
- 4. Click the **Stop Pattern** button to stop calling it.

4.2.7 Customizing Linear Scan Limit

Purpose.

The Linear Scan can be enabled to trigger the scan in the horizantal direction in the predefined range.



This function is supported by some certain models.

Steps:

1. Enter the PTZ Control interface.

Menu > Camera > PTZ



Figure 4. 10 PTZ Settings

2. Use the directional button to wheel the camera to the location where you want to set the limit, and click the **Left Limit** or **Right Limit** button to link the location to the corresponding limit.



The speed dome starts linear scan from the left limit to the right limit, and you must set the left limit on the left side of the right limit, as well the angle from the left limit to the right limit should be no more than 180°.

4.2.8 Calling Linear Scan

Purpose:

Follow the procedure to call the linear scan in the predefined scan range.

Steps:

- Click the button PTZ in the lower-right corner of the PTZ setting interface;
 Or press the PTZ button on the front panel or click the PTZ Control icon in the quick setting bar to enter the PTZ setting menu in live view mode.
- 2. Click the button to show the one-touch function of the PTZ control.



Figure 4. 11 PTZ Panel - One-touch

Click Linear Scan button to start the linear scan and click the Linear Scan button again to stop it.You can click the Restore button to clear the defined left limit and right limit data and the dome needs to

reboot to make settings take effect.

4.2.9 One-touch Park

Purpose:

For some certain model of the speed dome, it can be configured to start a predefined park action (scan, preset, patrol and etc.) automatically after a period of inactivity (park time).

Steps:

- Click the button PTZ in the lower-right corner of the PTZ setting interface;
 Or press the PTZ button on the front panel or click the PTZ Control icon in the quick setting bar to enter the PTZ setting menu in live view mode.
- 2. Click the button to show the one-touch function of the PTZ control.



Figure 4. 12 PTZ Panel - One-touch

3. There are 3 one-touch park types selectable, click the corresponding button to activate the park action.
Park (Quick Patrol): The dome starts patrol from the predefined preset 1 to preset 32 in order after the park time. The undefined preset will be skipped.

Park (Patrol 1): The dome starts move according to the predefined patrol 1 path after the park time.

Park (Preset 1): The dome moves to the predefined preset 1 location after the park time.



The park time can only be set through the speed dome configuration interface, by default the value is 5s.

4. Click the button again to inactivate it.

4.3 PTZ Control Panel

To enter the PTZ control panel, there are two ways supported.

OPTION 1:

In the PTZ settings interface, click the PTZ button on the lower-right corner which is next to the Back button.

OPTION 2:

In the Live View mode, you can press the PTZ Control button on the front panel or on the remote control, or choose the PTZ Control icon , or select the PTZ option in the right-click menu.

Click the **Configuration** button on the control panel, and you can enter the PTZ Settings interface.



In PTZ control mode, the PTZ panel will be displayed when a mouse is connected with the device. If no mouse is connected, the PTZ icon appears in the lower-left corner of the window, indicating that this camera is in PTZ control mode.







Figure 4. 13 PTZ Panel

Table 4. 1 Description of the PTZ panel icons

Icon	Description	Icon	Description	Icon	Description
, , ,	Direction button and the auto-cycle button	+	Zoom+, Focus+, Iris+	П	Zoom-, Focus-, Iris-
· · ·	The speed of the PTZ movement	*	Light on/off	♥ /r	Wiper on/off
3D	3D-Zoom	Ĭ	Image Centralization		Menu
PTZ Control	Switch to the PTZ control interface	One-touch	Switch to the one-touch control interface	General	Switch to the general settings interface
1	Previous item		Next item	0	Start pattern / patrol
	Stop the patrol / pattern movement	×	Exit		Minimize windows

Chapter 5 Recording Settings

5.1 Configuring Recording Parameters

Before you start:

 Make sure that the HDD has already been installed. If not, please install a HDD and initialize it. (Menu>HDD>General)



Figure 5. 1 HDD- General

- 2. Click Advance to check the storage mode of the HDD.
 - 1) Whether the HDD mode is *Quota*, please set the maximum record capacity. For detailed information, see *Chapter 10.5 Configuring Quota Mode*.
 - 2) If the HDD mode is *Group*, you should set the HDD group. For detailed information, see *Chapter 5.7 Configuring HDD Group for Recording*.



Figure 5. 2 HDD- Advanced

Steps:

Enter the Record settings interface to configure the encoding parameters:
 Menu>Record>Parameters



Figure 5. 3 Record Parameters

2. Set the parameters for recording.

- 1) Select the **Record** tab to configure.
- 2) Select a camera number in the camera dropdown list.
 - You can configure the stream type, the resolution, the video quality and other parameters on demand for Main Stream (Continuous) and Main Stream (Event) respectively.
 - The **Input Resolution** of camera connected will be displayed in the live view for 5 seconds when the camera is connected, or the DVR is powered on. The input resolution includes the resolution and frame rate of the camera, e.g. 1080P25.
- 3) You can configure the advantage parameters, including pre-record, post-record time, expired time, redundant record (this option is only available when the HDD mode is *Group*) and whether you want to record audio.
 - **Pre-record:** The time you set to record before the scheduled time or event. For example, when an alarm triggered the recording at 10:00, if you set the pre-record time as 5 seconds, the camera records it at 9:59:55.
 - **Post-record:** The time you set to record after the event or the scheduled time. For example, when an alarm triggered the recording ends at 11:00, if you set the post-record time as 5 seconds, it records till 11:00:05.
 - **Expired Time:** The expired time is the longest time for a record file to be kept in the HDD, if the deadline is reached, the file will be deleted. You can set the expired time to 0, and then the file will not be deleted. The actual keeping time for the file should be determined by the capacity of the HDD.
 - **Redundant Record:** The redundant record is to decide whether you want the camera to save the record files in the redundant HDD. You must configure the redundant HDD in HDD settings. For detailed information, see *Chapter 5.6 Configuring Redundant Recording*.
 - Record Audio: Check the checkbox of Record Audio to record the sound, otherwise record the image without sound.
 - Video Stream: Main stream and sub-stream are selectable for recording. When you select sub-stream, you can record for a longer time with the same storage space.
 - Enable 960 Mode: The option is supported by analog cameras. Enabling the 960 mode to enable the WD1 resolution for the main stream, otherwise, the resolution supports up to 4CIF. And the option does not supported by TVI cameras, while the WD1 resolution is available all the time.
- 4) Click **Apply** to save the settings.
- 5) You can copy the settings to other channels by clicking **Copy**, if the setting can also be used for other cameras.



You can copy the same settings to the cameras with same signal, e.g., the channel No. 1-3 connect to the TVI cameras, and the channel No.4 connects to an analog camera, and then the settings of channel No. 1 can be only copied to channel 2 and 3.

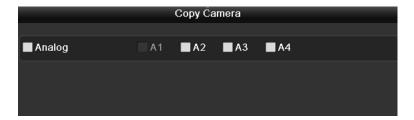


Figure 5. 4 Copy Camera Settings

- **3.** Set encoding parameters for sub-stream.
 - 1) Select the **Substream** tab.

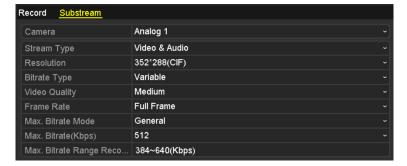


Figure 5. 5 Sub-stream Encoding

- 2) Select a camera in the camera dropdown list.
- 3) Configure the parameters.
- 4) Click **Apply** to save the settings.
- 5) (Optional) If the parameters can also be used to other cameras, click **Copy** to copy the settings to other channels.

5.2 Configuring Record Schedule

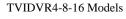
Purpose.

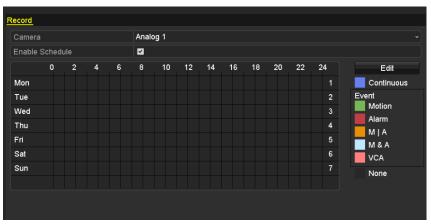
Set the record schedule, and then the camera will automatically start/stop recording according to the configured schedule.

Steps:

1. Enter the Record Schedule interface.

Menu> Record> Schedule





Other Models

Figure 5. 6 Record Schedule

- 2. Choose the camera you want to configure in the Camera dropdown list.
- 3. Check the checkbox of Enable Schedule.
- **4.** Configure the record schedule.

Edit the schedule

- 1) Click Edit.
- 2) In the message box, you can choose the day to which you want to set schedule.
- 3) To schedule an all-day recording, check the checkbox after the **All Day** item.

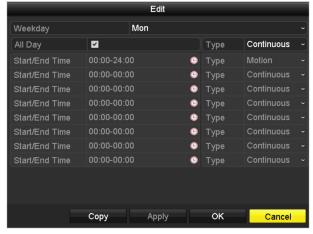


Figure 5. 7 Edit Schedule- All Day

4) To arrange other schedule, leave the **All Day** checkbox blank and set the Start/End time.



Figure 5. 8 Edit Schedule- Set Time Period



Up to 8 periods can be configured for each day. And the time periods cannot be overlapped with each other.

Repeat the above steps 1)-4) to schedule recording for other days in the week. If the schedule can also be set to other days, click **Copy**.



Figure 5. 9 Copy Schedule to Other Days



The **Holiday** option is available when you enable holiday schedule in **Holiday settings**. See *Chapter 5.5 Configuring Holiday Record*.

5) Click **OK** to save setting and back to upper level menu.

Draw the schedule

1) Click on the color icon to select a record type in the event list on the right-side of the interface.



Figure 5. 10 Draw the Schedule

Descriptions of the color icons are shown in the figure below.

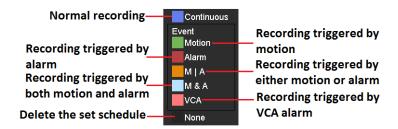


Figure 5. 11 Descriptions of the Color Icons

- 2) Click and drag the mouse on the schedule.
- 3) Click on the other area except for the schedule table to finish and exit the drawing. You can repeat step 4 to set schedule for other channels. If the settings can also be used to other channels, click **Copy**, and then choose the channel to which you want to copy.
- 5. Click **Apply** in the Record Schedule interface to save the settings.

5.3 Configuring Motion Detection Record

Purpose:

Follow the steps to set the motion detection parameters. In the live view mode, once a motion detection event takes place, the DVR can analyze it and do many actions to handle it. Enabling motion detection function can trigger certain channels to start recording, or trigger full screen monitoring, audio warning, notifying the surveillance center, sending email and so on.

Steps:

1. Enter the Motion Detection interface.

Menu>Camera>Motion



Figure 5. 12 Motion Detection

- 2. Configure Motion Detection:
 - 1) Choose camera you want to configure.
 - 2) Check the checkbox after **Enable Motion Detection**.
 - 3) Drag and draw the area for motion detection by mouse. If you want to set the motion detection for all the area shot by the camera, click **Full Screen**. To clear the motion detection area, click **Clear**.

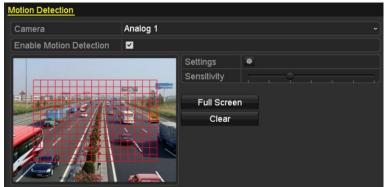


Figure 5. 13 Motion Detection- Mask

4) Click **Handling**, and the message box for channel information pops up.



Figure 5. 14 Motion Detection Settings

- 5) Select the channels which you want the motion detection event to trigger recording.
- 6) Click **Apply** to save the settings.
- 7) Click \mathbf{OK} to back to the upper level menu.
- 8) Exit the Motion Detection menu.
- **3.** Configure the schedule.

Please refer to the step 4 of *Chapter 5.2 Configuring Record Schedule*, while you may choose Motion as the record type.

5.4 Configuring Alarm Triggered Record

Purpose:

Follow the procedure to configure alarm triggered recording.

Steps:

1. Enter the Alarm setting interface.

Menu> Configuration> Alarm

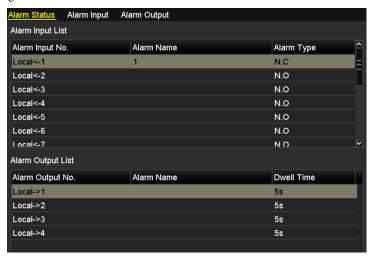


Figure 5. 15 Alarm Settings

2. Click the Alarm Input tab.

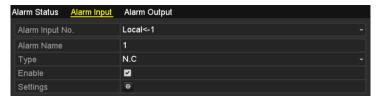


Figure 5. 16 Alarm Settings- Alarm Input

- 1) Select Alarm Input number and configure alarm parameters.
- 2) Choose N.O (normally open) or N.C (normally closed) for alarm type.
- 3) Check the checkbox of Setting.
- 4) Click the button.



Figure 5. 17 Alarm Handling

- 5) Choose the alarm triggered recording channel.
- 6) Check the checkbox v to select channel.
- 7) Click **Apply** to save settings.
- 8) Click \mathbf{OK} to back to the upper level menu.

Repeat the above steps to configure other alarm input parameters.

If the setting can also be applied to other alarm inputs, click Copy and choose the alarm input number.

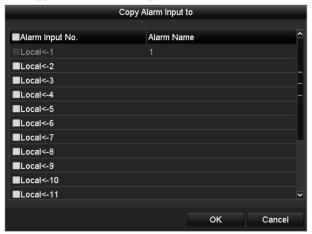


Figure 5. 18 Copy Alarm Input

3. Configure the schedule.

Please refer to the step 4 of *Chapter 5.2 Configuring Record Schedule*, while you may choose Alarm as the record type.

Configuring Manual Record

Purpose:

Follow the steps to set parameters for the manual record. Using manual record, you don't need to set a schedule for recording.

Steps:

1. Enter the Manual settings interface.

Menu> Manual



Figure 5. 19 Manual Record

2. Enable manual record.

Click the status icon before camera number to change it to on.

Or click the status icon of Analog to enable manual record of all channels.

Disable manual record.

Or click the status icon of **Analog** to disable manual record of all channels.



After rebooting all the manual records enabled are canceled.

5.5 Configuring Holiday Record

Purpose:

Follow the steps to configure the record schedule on holiday for that year. You may want to have different plan for recording on holiday.

Steps:

1. Enter the Record setting interface.

Menu>Record

2. Choose Holiday on the left bar.



Figure 5. 20 Holiday Settings

- 3. Enable Edit Holiday schedule.
 - 1) Click to enter the Edit interface.

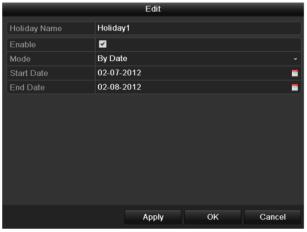


Figure 5. 21 Edit Holiday Settings

- 2) Check the checkbox of Enable.
- 3) Select Mode from the dropdown list.
 There are three different modes for the date format to configure holiday schedule. By Month, By Week, and By Month are selectable.
- 4) Set the start and end date.
- 5) Click **Apply** to save settings.
- 6) Click **OK** to exit the Edit interface.

4. Configure the record schedule.

Please refer to the *Chapter 5.2 Configuring Record Schedule*, while you may choose Holiday in the Schedule dropdown list, or you can draw the schedule on the timeline of Holiday.

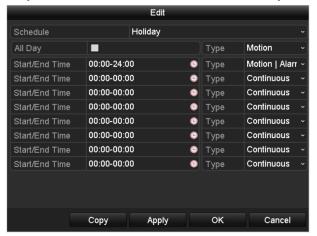


Figure 5. 22 Edit Schedule- Holiday



Up to 8 periods can be configured for each day. And the time periods cannot be overlapped each other.

In the time table of the channel, both holiday schedule and normal day schedule are displayed.

Repeat the above step 4 to set Holiday schedule for other channel. If the holiday schedule can also be used to other channels, click **Copy** and choose the channel you want to apply the settings.

5.6 Configuring Redundant Recording

Purpose:

Enabling redundant recording, which means saving the record files not only in the R/W HDD but also in the redundant HDD, will effectively enhance the data safety and reliability.

Before you start:

You must set the Storage mode in the HDD advanced settings to Group before you set the HDD property to Redundant. For detailed information, please refer to *Chapter 10.4 Managing HDD Group*. There should be at least another HDD which is in Read/Write status.

Steps:

1. Enter HDD Information interface.

Menu> HDD



Figure 5. 23 HDD General

- 2. Select the **HDD** and click to enter the Local HDD Settings interface.
 - 1) Set the HDD property to Redundant.

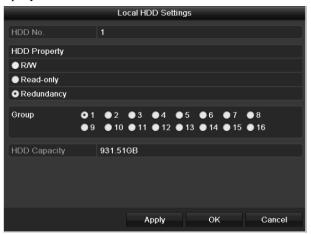


Figure 5. 24 HDD General-Editing

- 2) Click **Apply** to save the settings.
- 3) Click **OK** to back to the upper level menu.
- **3.** Enter the Record setting interface.

Menu> Record> Parameters

1) Select the **Record** tab.

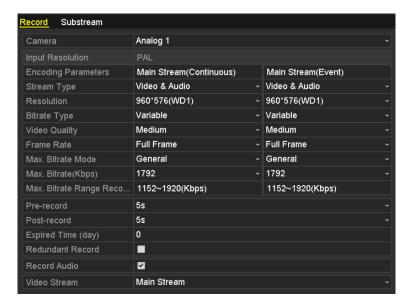


Figure 5. 25 Encoding Parameters

- 2) Select Camera you want to configure.
- 3) Check the checkbox of **Redundant Record**.
- 4) Click **Apply** to save settings.

If the encoding parameters can also be used to other channels, click **Copy** and choose the channel you want to apply the settings.

5.7 Configuring HDD Group for Recording

Purpose:

You can group the HDDs and save the record files in certain HDD group.

Steps:

1. Enter HDD setting interface.

Menu>HDD>Advanced

2. Select **Advanced** on the left bar.

Check whether the storage mode of the HDD is Group. If not, set it to Group. For detailed information, please refer to *Chapter 10.4 Managing HDD Group*.

3. Select **General** in the left bar.

Click to enter editing interface.

- **4.** Configuring HDD group.
 - 1) Choose a group number for the HDD group.
 - 2) Click **Apply** to save your settings.
 - 3) Click **OK** to back to the upper level menu.

Repeat the above steps to configure more HDD groups.

- 5. Choose the Channels which you want to save the record files in the HDD group.
 - 1) Select **Advanced** on the left bar.

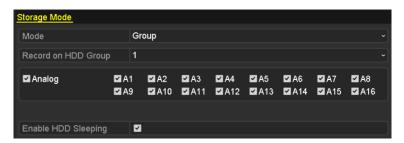


Figure 5. 26 HDD Advanced

- 2) Choose Group number in the dropdown list of **Record on HDD Group**
- 3) Check the channels you want to save in this group.
- 4) Click **Apply** to save settings.



After you have configured the HDD groups, you can configure the Recording settings following the procedure provided in *Chapter 5.2-5.7*.

5.8 Files Protection

Purpose.

You can lock the recorded files or set the HDD property to Read-only to protect the record files from being overwritten.

Protect file by locking the record files

Steps:

1. Enter Playback setting interface.

Menu> Export

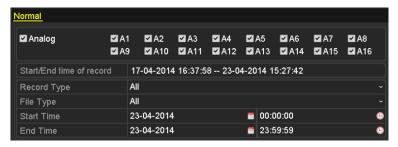


Figure 5. 27 Export

- 2. Select the channels you want to investigate by checking the checkbox to \blacksquare .
- 3. Configure the record type, file type, start time and end time.
- **4.** Click **Search** to show the results.



Figure 5. 28 Export- Search Result

- **5.** Protect the record files.
 - 1) Find the record files you want to protect, and then click the icon which will turn to indicating that the file is locked.



The record files of which the recording is still not completed cannot be locked.

2) Click to change it to unlock the file and the file is not protected.

Protect file by setting HDD property to Read-only

Before you start:

To edit HDD property, you need to set the storage mode of the HDD to Group. See *Chapter 10.4 Managing HDD Group*.

Steps:

1. Enter HDD setting interface.

Menu> HDD



Figure 5. 29 HDD General

2. Click to edit the HDD you want to protect.

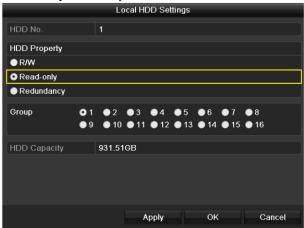


Figure 5. 30 HDD General- Editing

- **3.** Set the HDD to Read-only.
- 4. Click **OK** to save settings and back to the upper level menu.



- You cannot save any files in a Read-only HDD. If you want to save files in the HDD, change the property to R/W.
- If there is only one HDD and is set to Read-only, the DVR cannot record any files. Only live view mode is available.
- If you set the HDD to Read-only when the DVR is saving files in it, then the file will be saved in next R/W HDD. If there is only one HDD, the recording will be stopped.

Chapter 6 Playback

6.1 Playing Back Record Files

6.1.1 Instant Playback

Purpose:

Play back the recorded video files of a specific channel in the live view mode. Channel switch is supported.

Instant playback by channel

Steps:

Choose a channel in live view mode and click the button in the quick setting toolbar.



In the instant playback mode, only record files recorded during the last five minutes on this channel will be played back.



Figure 6. 1 Instant Playback Interface

6.1.2 Playing Back by Normal Search

Playback by Channel

Enter the Playback interface.

Mouse: right click a channel in live view mode and select Playback from the menu, as shown in the following figure:

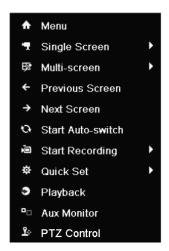


Figure 6. 2 Right-click Menu under Live View



The TVIDVR4-8-16 provide no Aux Monitor option.

Front Panel: press **PLAY** button to play back recording files of the channel under single-screen live view mode. Under multi-screen live view mode, the recorded files of the top-left channel will be played back.

Playback by Time

Purpose:

Play back video files recorded in specified time duration. Multi-channel simultaneous playback and channel switch are supported.

Steps:

- Enter playback interface.
 Menu>Playback
- 2. Check the checkbox of channel(s) in the channel list and then double-click to select a date on the calendar.



Figure 6. 3 Playback Calendar



If there are record files for that camera in that day, in the calendar, the icon for that day is displayed as

Otherwise it is displayed as

Playback Interface

You can use the toolbar in the bottom part of Playback interface to control playing progress, as shown in the following figure:



Figure 6. 4 Playback Interface

Click the channel(s) if you want to switch playback to another channel or execute simultaneous playback of multiple channels.



Figure 6. 5 Toolbar of Playback

Button	Operation	Button	Operation	Button	Operation
4 ≣ / %	Mute/Audio on	do / d>	Start/Stop clipping	B	Save clip(s)
15	Add default tag	E	Add customized tag	尊	Tag management
a	Digital Zoom	Ⅱ /◀	Pause/ Play Reverse		Stop
305	30s backward	305	30s forward	<	Previous day
44	Slow forward	**	Fast forward	>	Next day
/	Scaling up/down time bar	10, 11, 12,	Process bar	H	Full Screen
×	Exit		Video type bar	Normal	Normal playback
4	Adjust the audio volume				

Table 6. 1 Detailed Explanation of Playback Toolbar



- The 15-08-2014 05:32:49 -- 02-04-2015 09:56:47 indicates the start time and end time of the record files.
- represents normal recording (manual or schedule); represents event recording (motion, alarm, motion | alarm, motion & alarm).
- Playback progress bar: use the mouse to click any point of the progress bar to locate special frames.

6.1.3 Playing Back by Event Search

Purpose:

Play back record files on one or several channels searched out by restricting event type (motion detection or alarm input). Channel switch is supported.

Steps:

- Enter the playback interface.
 Menu>Playback
- 2. Click Normal and select Event to enter the Event Playback interface.
- **3.** Select **Alarm Input**, **Motion**, **Line Crossing Detection**, **Intrusion Detection** as the event type, and specify the start time and end time for search.



Figure 6. 6 Video Search by Motion Detection

- 4. Click Search, and the record files matching the search conditions will be displayed on a list.
- 5. Select and click button to play back the record files.

You can click **Back** to return to the search interface.

If there is only one channel triggered, clicking button takes you to Full-screen Playback interface of

this channel.

If several channels are triggered, clicking button takes you to the synch playback interface. Check checkbox to select one channel for playback or select multiple channels for synchronous playback.



The max. number of channels for synchronous playback supported varies to different models.



Figure 6. 7 Select Channels for Synchronous Playback

6. Event playback interface.

The toolbar in the bottom part of Playback interface can be used to control playing process.



Figure 6. 8 Interface of Playback by Event

Pre-play and post-play can be configured for the playback of event triggered record files.

Pre-play: The time you set to play back before the event. For example, when an alarm triggered the recording at 10:00, if you set the pre-play time as 5 seconds, the video plays back from 9:59:55.

Post-play: The time you set to play back after the event. For example, when an alarm triggered the recording ends at 11:00, if you set the post-play time as 5 seconds, the video plays back till 11:00:05.

7. You can click or button to select the previous or next event. Please refer to Table 6.1 for the description of buttons on the toolbar.

6.1.4 Playing Back by Tag

Purpose:

Video tag allows you to record related information like people and location of a certain time point during playback. You are also allowed to use video tag(s) to search for record files and position time point.

Before playing back by tag:

- Enter Playback interface.
 Menu>Playback
- 2. Search and play back the record file(s). Refer to *Chapter 6.1 Playing Back by Channel* for the detailed information about searching and playback of the record files.



Figure 6. 9 Interface of Playback by Time

Click button to add default tag.

Click button to add customized tag and input tag name.



Max. 64 tags can be added to a single video file.

3. Tag management.

Click button to check, edit and delete tag(s).

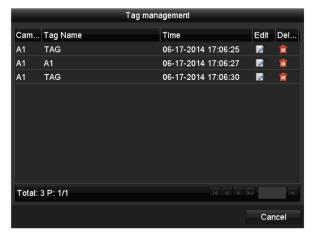


Figure 6. 10 Tag Management Interface

Steps:

- 1. Select the **Tag** from the drop-down list in the Playback interface.
- 2. Choose channels, edit start time and end time, and then click Search to enter Search Result interface.



You can enter keyword in the textbox Keyword to search the tag on your command.



Figure 6. 11 Video Search by Tag

3. Click button to play back the file.

You can click the **Back** button to back to the search interface.



Pre-play and post-play can be configured.

You can click or button to select the previous or next tag. Please refer to Table 6.1 for the description of buttons on the toolbar.

6.1.5 Playing Back by Smart Search

Purpose:

The smart playback function provides an easy way to get through the less effective information. When you select the smart playback mode, the system will analyze the video containing motion or VCA information, and mark it with green color on the playback process bar. The filtering rule of record files and playback speed for the non-related and related video can be configured on your demand.



The playback by smart search is not supported for IP cameras.

Steps:

- 1. Enter the Smart Playback interface.
- 2. Select a camera in the camera list and select a date in the calendar and click the button to play.
- 3. Click the on the toolbar to enter Smart Search mode. The smart search toolbar appears at the bottom of the screen.

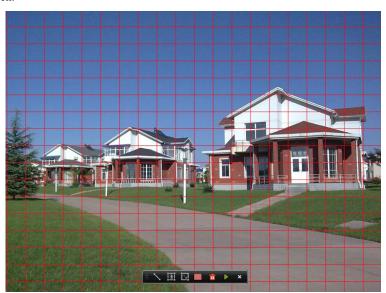


Figure 6. 12 Draw Area for Smart Search

4. Click and drag the mouse to draw area(s) for smart search of VCA event or motion event.

• Line Crossing Detection

Click the button, and click on the video display screen to specify the start point and end point of the line.

• Intrusion Detection

Click the button, and specify 4 points to set a quadrilateral region for intrusion detection. Only one region can be set.

• Motion Detection

Click the button and then click and draw the mouse to set the detection area manually. You can also click the button to set the full screen as the detection area.

5. Click the to search, and then the result will be displayed as in the progress bar of the Smart Playback interface.

Or you can click the button to clear all the set areas.

6. Click the **b**utton to play

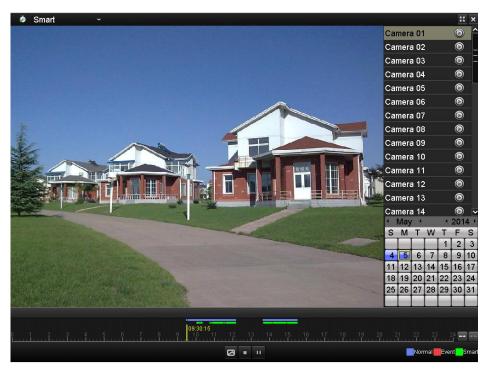


Figure 6. 13 Smart Playback Interface



- Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate special frames.
- About video type bar: represents normal recording (manual or schedule); represents event recording; represents smart search recording.

Table 6. 2 Detailed Explanation of Smart Playback

Button	Operation	Button	Operation	Button	Operation
Ø	Smart search	•	Stop	11	Pause play/ Play
10, 11, 12,	Process bar		Scaling up/down the time line	Smart	Video type / picture

6.1.6 Playing Back by System Logs

Purpose:

Play back record file(s) associated with channels after searching system logs.

Steps:

1. Enter Log Information interface.

Menu>Maintenance>Log Information



Figure 6. 14 System Log Search Interface

2. Click Log Search tab to enter Playback by System Logs.

Set search time and type and click **Search** button.

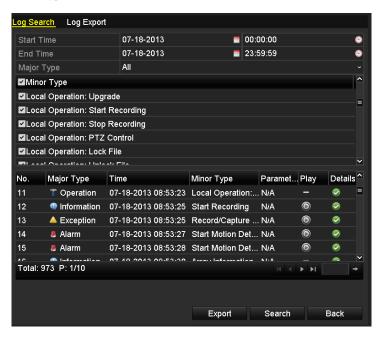


Figure 6. 15 Result of System Log Search

3. Choose a log with record file and click button to enter Playback interface.



If there is no record file at the time point of the log, the message box "No result found" will pop up.

4. Playback management.

The toolbar in the bottom part of Playback interface can be used to control playing process.



Figure 6. 16 Interface of Playback by Log

6.1.7 Playing Back External File

Purpose:

Perform the following steps to look up and play back files in the external devices.

Steps:

- 1. Enter Tag Search interface.
 - Menu>Playback
- 2. Select the **External File** in the drop-down list on the top-left side.
 - The files are listed in the right-side list.
 - You can click the Refresh button to refresh the file list.
- 3. Select and click the button to play back it.



Figure 6. 17 Interface of External File Playback

6.2 Auxiliary Functions of Playback

6.2.8 Playing Back Frame by Frame

Purpose:

Play video files frame by frame, in order to check image details of the video when abnormal events happen. *Steps:*

Using a Mouse

Go to Playback interface and click button until the speed changes to *Single* frame. One click on the playback screen represents playback or adverse playback of one frame. It is also feasible to use button in toolbar.

Press the button to set the speed to *Single* frame. One click on the playback screen or press button on the front panel represents playback or adverse playback of one frame.

6.2.9 Digital Zoom

Steps:

- 1. Click the button on the playback control bar to enter Digital Zoom interface.
- 2. Use the mouse to draw a red rectangle and the image within it will be enlarged up to 16 times.



Figure 6. 18 Draw Area for Digital Zoom

3. Right-click the image to exit the digital zoom interface.

6.2.10 Reverse Playback of Multi-channel

Purpose:

You can play back record files of multi-channel reversely. Up to 16-ch simultaneous reverse playback is supported.

Steps:

1. Enter Playback interface.

Menu>Playback

2. Check more than one checkboxes to select multiple channels and click to select a date on the calendar.



Figure 6. 19 4-ch Synchronous Playback Interface

3. Click to play back the record files reversely.

Chapter 7 Backup

7.1 Backing up Record Files

Before you start:

Please insert the backup device(s) into the device.

7.1.1 Backing up by Normal Video Search

Purpose:

The record files can be backed up to various USB devices, such as USB flash drives, USB HDDs, and USB writer

Backup using USB flash drives, USB HDDs, and USB writer

Steps:

1. Enter Export interface.

Menu>Export>Normal



Figure 7. 1 Normal Export Interface

2. Set search condition and click **Search** button to enter the search result interface.

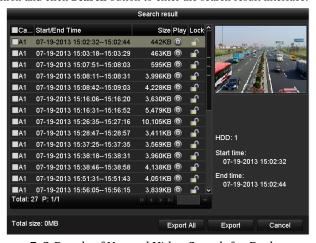


Figure 7. 2 Result of Normal Video Search for Backup

3. Select record files you want to back up.

Click button to play the record file if you want to check it.

Check the checkbox before the record files you want to back up.



The size of the currently selected files is displayed in the lower-left corner of the window.

4. Export.

Click Export button and start backup.



If the inserted USB device is not recognized:

- Click the **Refresh** button.
- · Reconnect device.
- · Check for compatibility from vendor.

You can also format the USB device by clicking the Format button.

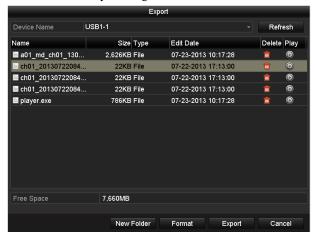


Figure 7. 3 Export by Normal Video Search using USB Flash Drive



Figure 7. 4 Export by Normal Video Search using USB Writer

Stay in the Exporting interface until all record files are exported with pop-up message box "Export finished".

5. Check backup result.

Choose the record file in Export interface and click button to check it.



The Player player.exe will be exported automatically during record file export.

The size of the currently selected files is displayed in the lower-left corner of the window.



Figure 7. 5 Result of Normal Video Search for Backup

1. Export.

Click Export button and start backup.



- Please format the eSATA first when using it for the first time.
- If the inserted eSATA HDD is not recognized:
 - Click the **Refresh** button.
 - Reconnect device.
 - Check for compatibility from vendor.

You can also format eSATA HDD via the device.



Figure 7. 6 Export by Normal Video Search Using eSATA HDD

Stay in the Exporting interface until all record files are exported with pop-up message "Export finished".

2. Check backup result.

Choose the record file in Export interface and click button to check it.



The Player player.exe will be exported automatically during record file export.



Figure 7. 7 Checkup of Export Result Using eSATA HDD

7.1.2 Backing up by Event Search

Purpose:

Back up event-related recording files using USB devices, such as USB flash drives, USB HDDs, and USB writer.

Steps:

2.

- Enter Export interface.
 Menu>Export>Event
 - Search for events.
 - 1) Select Motion, Alarm Input, Line Crossing Detection or Intrusion Detection as the event type.



- Here we take the backup by motion detection as the example.
- 2) Check the checkbox of cameras and set the search time.
- 3) Click Search button to enter the Search Result interface.



Figure 7. 8 Event Search for Backup

- **3.** Select record files to export.
 - 1) Select an alarm input in the list and click Quick Export button to enter Export interface.
 - Clicking **Details** button will take you to the interface with detailed information of all channels triggered by the event.



Figure 7. 9 Result of Event Search

3) Click **Details** button to view detailed information of the record file, e.g. start time, end time, file size, etc.



The size of the currently selected files is displayed in the lower-right corner of the window.



Figure 7. 10 Event Details Interface

4. Export.

Click the **Export** button and start backing up.



If the inserted USB device is not recognized:

- Click the Refresh button.
- · Reconnect device.
- Check for compatibility from vendor.

You can also format USB flash drive or USB HDDs via the device.



Figure 7. 11 Export by Event Using USB Flash Drive

Stay in the Exporting interface until all record files are exported with pop-up message "Export finished".

5. Check backup result.



The Player player.exe will be exported automatically during record file export.



Figure 7. 12 Checkup of Event Export Result Using USB Flash Drive

7.1.3 Backing up Video Clips

Purpose:

You may also select video clips to export directly during Playback, using USB devices, such as USB flash drives, USB HDDs, and USB writers.

Steps:

1. Enter Playback interface.

Please refer to Chapter 6 Playback.



Figure 7. 13 Interface of Playback

- 2. During playback, use buttons and in the playback toolbar to start and stop clipping record file(s).
- 3. Click the icon to enter the Clips Export interface.



Figure 7. 14 Clips Export



Up to 30 items of video clips can be selected for backup at one time.

4. Click the button **Export** to export the selected video clips to the backup device.



If the inserted USB device is not recognized:

- Click the **Refresh** button.
- · Reconnect device.
- Check for compatibility from vendor.

You can also format USB devices by clicking the Format button.



Figure 7. 15 Export Video Clips Using USB Flash Drive

Stay in the Exporting interface until all record files are exported with pop-up message "Export finished".

5. Or a prompt will pop up when you quit the Playback interface if there are clips not saved.

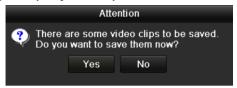


Figure 7. 16 Attention to Video Clip Saving

- 6. Click Yes to save video clips and enter Export interface, or click No to quit without saving video clips.
- 7. Check backup result.



The Player player.exe will be exported automatically during record file export.

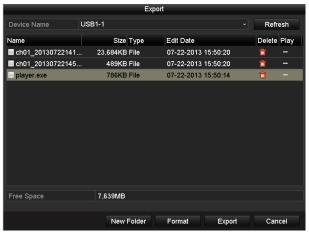


Figure 7. 17 Checkup of Video Clips Export Result Using USB Flash Drive

7.2 Managing Backup Devices

Steps:

1. Enter Search Result interface of record files.

Menu>Export>Normal

Set search condition and click Search button to enter Search Result interface.



At least one channel shall be selected.

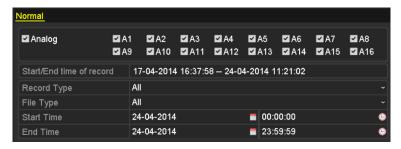


Figure 7. 18 Normal Video Search for Backup

Select record files you want to back up.Click Export button to enter Export interface.



At least one recording file shall be selected.



Figure 7. 19 Result of Normal Video Search for Backup

- 3. Backup device management.
 - Management of USB flash drives, USB HDDs and eSATA HDDs



Figure 7. 20 USB Flash Drive Management

Click New Folder button if you want to create a new folder in the backup device.

Select a record file or folder in the backup device and press button if you want to delete it. Select a record file in the backup device and press button to play it.

Click Format button to format the backup device.



If the inserted USB device is not recognized:

- Click the **Refresh** button.
- Reconnect device.
- Check for compatibility from vendor.
- > Management of USB writers



Figure 7. 21 USB Writer Management

Click Erase button if you want to erase the files from a re-writable CD/DVD.



- There must be a re-writable CD/DVD when you make this operation.
- If the inserted USB writer is not recognized:
 - Click the **Refresh** button.
 - Reconnect device.
 - Check for compatibility from vendor.

Chapter 8 Alarm Settings

8.1 Setting Motion Detection

Steps:

1. Enter Motion Detection interface of Camera Management and choose a camera you want to set up motion detection.

Menu> Camera> Motion



Figure 8. 1 Motion Detection Setup Interface

2. Set detection area and sensitivity.

Check checkbox to enable motion detection, use the mouse to draw detection area(s) and drag the sensitivity bar to set sensitivity.

Click to set alarm response actions.

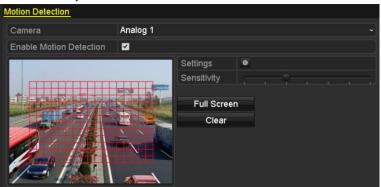


Figure 8. 2 Set Detection Area and Sensitivity

Click Trigger Channel tab and select one or more channels which will start to record or become full-screen monitoring when motion alarm is triggered.



Figure 8. 3 Set Trigger Camera of Motion Detection

4. Set arming schedule of the channel.

Select **Arming Schedule** tab to set the channel's arming schedule.

Choose one day of a week and up to eight time periods can be set within each day. Or you can click the **Copy** button to copy the time period settings to other day(s).



Time periods shall not be repeated or overlapped.

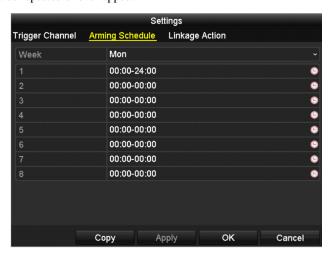


Figure 8. 4 Set Arming Schedule of Motion Detection

5. Click **Linkage Action** tab to set up alarm response actions of motion alarm (please refer to *Chapter 8.7 Setting Alarm Response Actions*).

Repeat the above steps to set up arming schedule of other days of a week.

Click the \mathbf{OK} button to complete the motion detection settings of the channel.

6. If you want to set motion detection for another channel, repeat the above steps or just copy the above settings to it.



You are not allowed to copy the "Trigger Channel" action.

8.2 Setting Sensor Alarms

Purpose.

Set up handling method of an external sensor alarm.

Steps:

1. Enter Alarm Settings of System Configuration and select an alarm input.

Menu> Configuration> Alarm

Select Alarm Input tab to enter Alarm Input Settings interface.

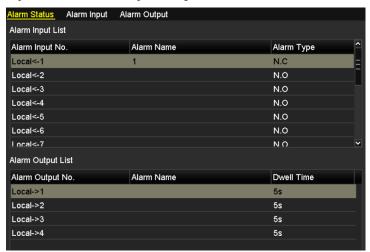


Figure 8. 5 Alarm Status Interface of System Configuration

2. Set the handling method of the selected alarm input.

Check the **Setting** checkbox and click button to set its alarm response actions.



Figure 8. 6 Alarm Input Settings Interface

- **3.** Select Trigger Channel tab and select one or more channels which will start to record or become full-screen monitoring when an external alarm input is triggered.
- 4. Select Arming Schedule tab to set the channel's arming schedule.
 Choose one day of a week and Max. eight time periods can be set within each day.



Time periods shall not be repeated or overlapped.

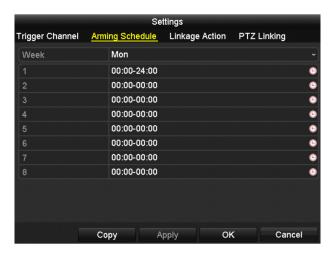


Figure 8. 7 Set Arming Schedule of Alarm Input

5. Select **Linkage Action** tab to set up alarm response actions of the alarm input (please refer to *Chapter 8.7 Setting Alarm Response Actions*).

Repeat the above steps to set up arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.

6. If necessary, select PTZ Linking tab and set PTZ linkage of the alarm input.
Set PTZ linking parameters and click the OK button to complete the settings of the alarm input.



Please check whether the PTZ or speed dome supports PTZ linkage.

One alarm input can trigger presets, patrol or pattern of more than one channel. But presets, patrols and patterns are exclusive.

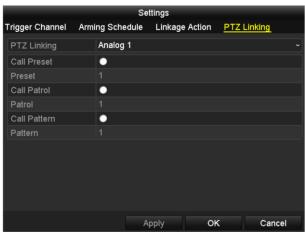


Figure 8. 8 Set PTZ Linking of Alarm Input

If you want to set handling action of another alarm input, repeat the above steps or just copy the above settings to it.



Figure 8. 9 Copy Settings of Alarm Input

8.3 Detecting Video Loss

Purpose:

Detect video loss of a channel and take alarm response action(s).

Steps:

1. Enter Video Loss interface of Camera Management and select a channel you want to detect.

Menu> Camera> Video Loss



Figure 8. 10 Video Loss Setup Interface

2. Set up handling method of video loss.

Check the checkbox of "Enable Video Loss Alarm".

Click button to set up handling method of video loss.

3. Set arming schedule of the channel.

Select **Arming Schedule** tab to set the channel's arming schedule.

Choose one day of a week and up to eight time periods can be set within each day. Or you can click the **Copy** button to copy the time period settings to other day(s).



Time periods shall not be repeated or overlapped.

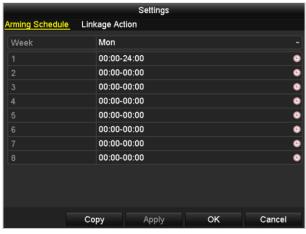


Figure 8. 11 Set Arming Schedule of Video Loss

Repeat the above steps to set arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.

- **4.** Select **Linkage Action** tab to set up alarm response action of video loss (please refer to *Chapter 8.7 Setting Alarm Response Actions*).
- 5. Click the OK button to complete the video loss settings of the channel.
 Repeat the above steps to finish settings of other channels, or click the Copy button copy the above settings to them.

8.4 Detecting Video Tampering

Purpose:

Trigger alarm when the lens is covered and take alarm response action(s).

Steps:

 Enter Video Tampering interface of Camera Management and select a channel you want to detect video tampering.

Menu> Camera> Video Tampering Detection



Figure 8. 12 Video Tempering Interface

- 2. Check the checkbox of "Enable Video Tampering".
- 3. Drag the sensitivity bar and choose a proper sensitivity level.
- 4. Click to set handling method of video tampering. Set arming schedule and alarm response actions of the channel.
 - 1) Click **Arming Schedule** tab to set the arming schedule of response action.
 - 2) Choose one day of a week and up to eight time periods can be set within each day.



Time periods shall not be repeated or overlapped.

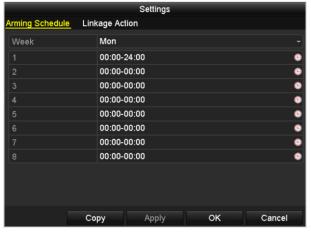


Figure 8. 13 Set Arming Schedule of Video Tampering

3) Select Linkage Action tab to set alarm response actions of video tampering alarm (please refer to

Chapter 8.7 Setting Alarm Response Actions).

Repeat the above steps to set arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.

- 4) Click the **OK** button to complete the video tampering settings of the channel. Repeat the above steps to finish settings of other channels, or click the **Copy** button copy the above settings to them.
- 5. Click the **Apply** button to save and activate the settings.

8.5 Setting All-day Video Quality Diagnostics

Purpose:

The device provides two ways to diagnose the video quality: manual and all-day. Perform the following steps to set the threshold of the diagnosing and the linkage actions.

Steps:

- Enter Video Quality Diagnostics settings interface of Camera Management and select a channel you want to detect video tampering.
 - Menu> Camera> Video Quality Diagnostics
- 2. Check the checkbox of Enable Video Quality Diagnostics.
- **3.** Enable and set the threshold of the diagnostic types, there are Blurred Image, Abnormal Brightness, and Color Cast.

Check the corresponding checkbox of the diagnostic type, and adjust the threshold of it by clicking-and-dragging the bar.



The higher the threshold you set, the harder the exception will be detected.

- 4. Click to set handling method of video tampering. Set arming schedule and alarm response actions of the channel.
 - 1) Click **Arming Schedule** tab to set the arming schedule of response action.
 - 2) Choose one day of a week and up to eight time periods can be set within each day.



Time periods shall not be repeated or overlapped.

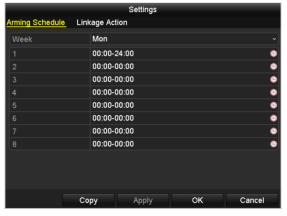


Figure 8. 14 Set Arming Schedule of Video Quality Diagnostics

- 3) Select **Linkage Action** tab to set alarm response actions of video tampering alarm (please refer to *Chapter 8.7 Setting Alarm Response Actions*).
 - Repeat the above steps to set arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.
- 4) Click the \mathbf{OK} button to complete the video tampering settings of the channel.
- **5.** Click the **Apply** button to save and activate settings.
- **6.** (Optional) you can copy the same settings to other cameras by clicking the **Copy** button.

8.6 Handling Exceptions

Purpose:

Exception settings refer to the handling method of various exceptions, e.g.

- **HDD Full:** The HDD is full.
- **HDD Error:** Writing HDD error, unformatted HDD, etc.
- Network Disconnected: Disconnected network cable.
- **IP Conflicted:** Duplicated IP address.
- Illegal Login: Incorrect user ID or password.
- Input/Recording Resolution Mismatch: The input resolution is smaller than the recording resolution.
- Record Exception: No space for saving recorded files.

Steps:

Enter Exceptions interface and handle various exceptions.
 Menu> Configuration> Exceptions



Other Models

Figure 8. 15 Exception Settings Interface

2. Check the checkbox of **Enable Event Hint** to display the (Event/Exception icon) when an exceptional event occurs. And click the icon to select the detailed event hint for display.



Click the icon appears in the live view interface, and you can view the detailed information of the exceptional event. Click the button **Set**, and then you can select the detailed event hint for display.

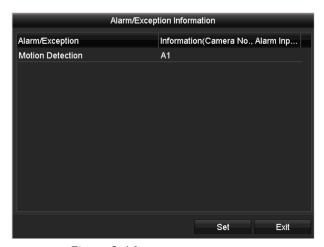


Figure 8. 16 Detailed Event

- 3. Set the alarm linkage actions. For details, see Chapter 8.7 Setting Alarm Response Actions.
- 4. Click **Apply** to save the settings.

8.7 Setting Alarm Response Actions

Purpose:

Take alarm response actions will be activated when an alarm or exception occurs, including Full Screen Monitoring, Audible Warning (buzzer), Notify Surveillance Center, Send Email and Trigger Alarm Output.

Full Screen Monitoring

When an alarm is triggered, the local monitor (HDMI, VGA or CVBS monitor) display in full screen the video image from the alarming channel configured for full screen monitoring.

If alarms are triggered simultaneously in several channels, their full-screen images will be switched at an interval of 10 seconds (default dwell time). A different dwell time can be set by going to Menu > Configuration > Live View.

Auto-switch will terminate once the alarm stops and you will be taken back to the Live View interface.

Audible Warning

Trigger an audible beep when an alarm is detected.

Notify Surveillance Center

Sends an exception or alarm signal to remote alarm host when an event occurs. The alarm host refers to the PC installed with Remote Client.



The alarm signal will be transmitted automatically at detection mode when remote alarm host is configured. Please refer to *Chapter 9.2.6* for details of alarm host configuration.

Send Email

Send an email with alarm information to a user or users when an alarm is detected.

Please refer to Chapter 9.2.8 for details of Email configuration.

Trigger Alarm Output

Trigger an alarm output when an alarm is triggered.

Steps:

1. Enter Alarm Output interface.

Menu> Configuration> Alarm> Alarm Output

Select an alarm output and set alarm name and dwell time. Click button to set the arming schedule of alarm output.



If "Manually Clear" is selected in the dropdown list of Dwell Time, you can clear it only by going to Menu> Manual> Alarm.



Figure 8. 17 Alarm Output Settings Interface

2. Set up arming schedule of the alarm output.

Choose one day of a week and up to 8 time periods can be set within each day.



Time periods shall not be repeated or overlapped.

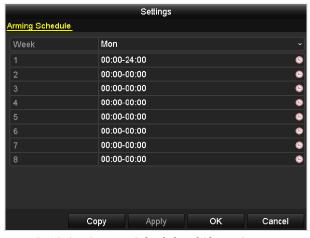


Figure 8. 18 Set Arming Schedule of Alarm Output

- **3.** Repeat the above steps to set arming schedule of other days of a week. You can also use Copy button to copy an arming schedule to other days.
 - Click the \mathbf{OK} button to complete the arming schedule setting of alarm output.
- **4.** Click the **Apply** button to save the settings.

8.8 Triggering or Clearing Alarm Output Manually

Purpose:

Sensor alarm can be triggered or cleared manually. If "Manually Clear" is selected in the dropdown list of dwell time of an alarm output, the alarm can be cleared only by clicking **Clear** button in the following interface.

Steps:

Select the alarm output you want to trigger or clear and make related operations.

Menu> Manual> Alarm

Click Trigger/Clear button if you want to trigger or clear an alarm output.

Click Trigger All button if you want to trigger all alarm outputs.

Click Clear All button if you want to clear all alarm output.



Figure 8. 19 Clear or Trigger Alarm Output Manually

Chapter 9 Network Settings

9.1 Configuring General Settings

Purpose:

Network settings must be properly configured before you operate DVR over network.

Steps:

1. Enter the Network Settings interface.

Menu > Configuration > Network

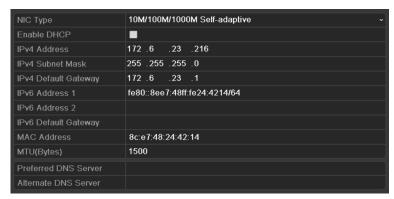


Figure 9. 1 Network Settings Interface



1 self-adaptive 10M/100M network interface is provided for TVIDVR4-8 and 1 self-adaptive 10M/100M/1000M network interface for TVIDVR16.

- 2. Select the **General** tab.
- **3.** In the **General Settings** interface, you can configure the following settings: NIC Type, IPv4 Address, IPv4 Gateway, MTU and DNS Server.

If the DHCP server is available, you can check the checkbox of **DHCP** to automatically obtain an IP address and other network settings from that server.



The valid value of MTU is from 500 to 1500.

4. After having configured the general settings, click the **Apply** button to save the settings.

9.2 Configuring Advanced Settings

9.2.1 Configuring Guarding Vision – P2P

Purpose:

Guarding Vision is an application for mobile devices. With the App, you can view live image of the NVR/DVR, receive alarm notification and so on.

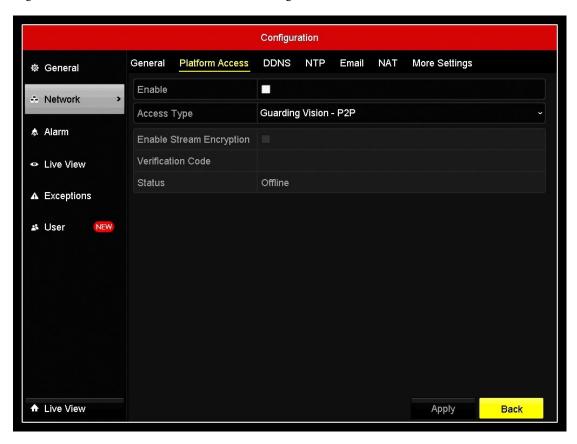
9.2.2 Enable Guarding Vision Service via NVR/DVR Menu Interface

Guarding Vision service should be enabled on your NVR/DVR before using the service.

You can enable the service through SADP software, web browser or through the NVR/DVR menu interface.

Steps:

1. Navigate to the Platform Access Tab: Main Menu → Configuration → Network → Platform Access



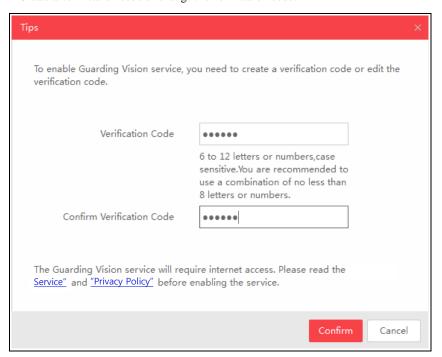
- 2. Check the Enable box located above Guarding Vision P2
 - 1) You will be prompted to agree to Terms of Service Click check box to enable Guarding Vision.
 - 2) Create a verification code or change the verification code.



9.2.3 Enable Guarding Vision Service via SADP Software

Steps:

- 1. Check the checkbox of $\boldsymbol{Enable\ Guarding\ Vision}$ on:
 - 1). "Activate the Device" page during NVR/DVR activation, refer to Chapter 4.2.2.
 - 2). Or "Modify Network Parameters" page during modifying IP address, refer to Chapter 4.3.
- 2. Create a verification code or change the verification code.



9.2.4 Configuring DDNS

Purpose:

You can use Dynamic DNS (DDNS) for remote access.

Steps:

- 1. Enter the Network Settings interface.
 - Menu > Configuration > Network
- 2. Select the **DDNS** tab to enter the DDNS Settings interface.
- 3. Check the **Enable DDNS** checkbox to enable this feature.
- 4. Select DDNS Type. Three different DDNS types are selectable: DynDNS, PeanutHull, and NO-IP and
 - DynDNS:
 - 1) Enter Server Address for DynDNS (i.e. members.dyndns.org).
 - 2) In the NVR Domain Name text field, enter the domain obtained from the DynDNS website.
 - 3) Enter the User Name and Password registered in the DynDNS website.

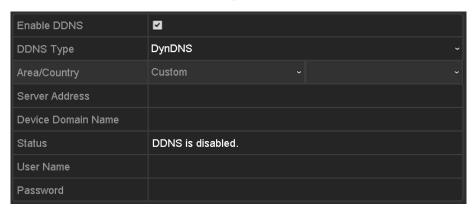


Figure 9. 2 DynDNS Settings Interface

• PeanutHull: Enter the User Name and Password obtained from the PeanutHull website.

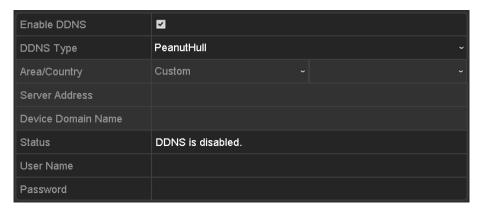


Figure 9. 3 PeanutHull Settings Interface

• NO-IP:

Enter the account information in the corresponding fields.

- 1) Enter Server Address for NO-IP (dynupdate.no-ip.com)
- 2) In the NVR Domain Name text field, enter the domain obtained from the NO-IP website (www.no-ip.com).

3) Enter the User Name and Password registered in the NO-IP website.

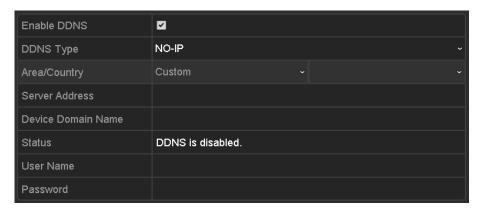


Figure 9. 4 NO-IP Settings Interface

9.2.5 Configuring PPPoE Settings

Purpose:

The DVR also allows access by Point-to-Point Protocol over Ethernet (PPPoE).

Steps:

1. Enter the **Network Settings** interface.

Menu > Configuration > Network

2. Select the **PPPoE** tab to enter the PPPoE Settings interface.

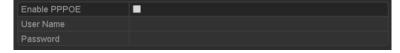


Figure 9. 5 PPPoE Settings Interface

- 3. Check the **PPPoE** checkbox to enable this feature.
- 4. Enter User Name and Password for PPPoE access.



The User Name and Password should be assigned by your ISP.

- 5. Click the **Apply** button to save the settings.
- **6.** After successful settings, the system asks you to reboot the device to enable the new settings, and the PPPoE dial-up is automatically connected after reboot.

You can go to Menu > Maintenance > System Info > Network interface to view the status of PPPoE connection.

9.2.6 Configuring NTP Server

Purpose:

A Network Time Protocol (NTP) Server can be configured on your DVR to ensure the accuracy of system date/time.

Steps:

1. Enter the Network Settings interface.

Menu > Configuration > Network

2. Select the **NTP** tab to enter the NTP Settings interface.

Enable NTP	
Interval (min)	60
NTP Server	210.72.145.44
NTP Port	123

Figure 9. 6 NTP Settings Interface

- 3. Check the **Enable NTP** checkbox to enable this feature.
- **4.** Configure the following NTP settings:
 - Interval: Time interval between the two synchronizing actions with NTP server. The unit is minute.
 - NTP Server: IP address of NTP server.
 - NTP Port: Port of NTP server.
- 5. Click the **Apply** button to save and exit the interface.



The time synchronization interval can be set from 1 to 10080 minutes, and the default value is 60 minutes. If the DVR is connected to a public network, you should use a NTP server that has a time synchronization function, such as the server at the National Time Center (IP Address: 210.72.145.44). If the DVR is set in a more customized network, NTP software can be used to establish a NTP server used for time synchronization.

9.2.7 Configuring SNMP

Purpose:

You can use SNMP protocol to get device status and parameters related information.

Steps:

1. Enter the Network Settings interface.

Menu > Configuration > Network

2. Select the **SNMP** tab to enter the SNMP Settings interface.



Figure 9. 7 SNMP Settings Interface

- 3. Check the **Enable SNMP** checkbox to enable this feature.
- **4.** Configure the following SNMP settings:
 - Trap Address: IP Address of SNMP host.
 - Trap Port: Port of SNMP host.



Figure 9.8 Configure SNMP Settings

5. Click the **Apply** button to save and exit the interface.



Before setting the SNMP, please download the SNMP software and manage to receive the device information via SNMP port. By setting the Trap Address, the DVR is allowed to send the alarm event and exception message to the surveillance center.

9.2.8 Configuring NAT

Purpose:

Universal Plug and Play (UPnPTM) can permit the device seamlessly discover the presence of other network devices on the network and establish functional network services for data sharing, communications, etc. You can use the UPnPTM function to enable the fast connection of the device to the WAN via a router without port mapping.

Before you start:

If you want to enable the UPnPTM function of the device, you must enable the UPnPTM function of the router to which your device is connected. When the network working mode of the device is set as multi-address, the Default Route of the device should be in the same network segment as that of the LAN IP address of the router.

Steps:

- Enter the Network Settings interface.
 Menu > Configuration > Network
- 2. Select the NAT tab to enter the UPnPTM settings interface.

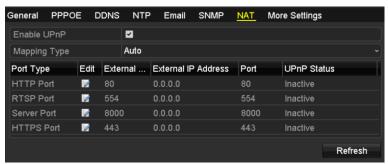


Figure 9. 9 UPnP™ Settings Interface

- 3. Check checkbox to enable UPnP™.
- 4. Select the Mapping Type as Manual or Auto in the drop-down list.

OPTION 1: Auto

If you select Auto, the Port Mapping items are read-only, and the external ports are set by the router automatically.

- 1) Click **Apply** button to save the settings.
- 2) You can click **Refresh** button to get the latest status of the port mapping.

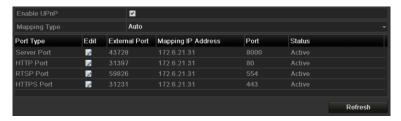


Figure 9. 10 UPnP™ Settings Finished-Auto

OPTION 2: Manual

If you select Manual as the mapping type, you can edit the external port on your demand by clicking to activate the External Port Settings dialog box.

Steps:

1) Click to activate the External Port Settings dialog box. Configure the external port No. for server port, http port and RTSP port respectively.



- You can use the default port No., or change it according to actual requirements.
- External Port indicates the port No. for port mapping in the router.
- The value of the RTSP port No. should be 554 or between 1024 and 65535, while the value of the other ports should be between 1 and 65535 and the value must be different from each other. If multiple devices are configured for the UPnPTM settings under the same router, the value of the port No. for each device should be unique.



Figure 9. 11 External Port Settings Dialog Box

- 2) Click **Apply** button to save the settings.
- 3) You can click **Refresh** button to get the latest status of the port mapping.

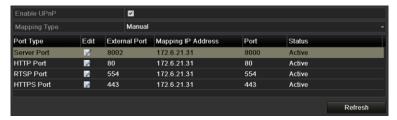


Figure 9. 12 UPnP™ Settings Finished-Manual

9.2.9 Configuring More Settings

Steps:

- Enter the Network Settings interface.
 Menu > Configuration > Network
- 2. Select the **More Settings** tab to enter the More Settings interface.



Figure 9. 13 More Settings Interface

- 3. Configure the remote alarm host, server port, HTTP port, multicast, RTSP port.
 - Alarm Host IP/Port: With a remote alarm host configured, the device will send the alarm event or
 exception message to the host when an alarm is triggered. The remote alarm host must have the
 CMS (Client Management System) software installed.
 - The **Alarm Host IP** refers to the IP address of the remote PC on which the CMS (Client Management System) software (e.g., iVMS-4200) is installed, and the **Alarm Host Port** must be the same as the alarm monitoring port configured in the software (default port is 7200).
 - Multicast IP: The multicast can be configured to realize live view for more than the maximum number of cameras through network. A multicast address spans the Class-D IP range of 224.0.0.0 to 239.255.255.255. It is recommended to use the IP address ranging from 239.252.0.0 to 239.255.255.255.
 - When adding a device to the CMS (Client Management System) software, the multicast address must be the same as the device's multicast IP.
 - RTSP Port: The RTSP (Real Time Streaming Protocol) is a network control protocol designed for
 use in entertainment and communications systems to control streaming media servers.
 Enter the RTSP port in the text field of RTSP Port. The default RTSP port is 554, and you can
 change it according to different requirements.
 - Server Port and HTTP Port: Enter the Server Port and HTTP Port in the text fields. The default Server Port is 8000 and the HTTP Port is 80, and you can change them according to different requirements.



The Server Port should be set to the range of 2000-65535 and it is used for remote client software access. The HTTP port is used for remote IE access.



Figure 9. 14 Configure More Settings

4. Click the **Apply** button to save and exit the interface.

9.2.10 Configuring HTTPS Port

Purpose:

HTTPS provides authentication of the web site and associated web server that one is communicating with, which protects against Man-in-the-middle attacks. Perform the following steps to set the port number of https.

Example.

If you set the port number as 443 and the IP address is 192.0.0.64, you may access the device by inputting https://192.0.0.64:443 via the web browser.



The HTTPS port can be only configured through the web browser.

Steps:

- 1. Open web browser, input the IP address of device, and the web server will select the language automatically according to the system language and maximize the web browser.
- 2. Input the correct user name and password, and click **Login** button to log in the device.
- **3.** Enter the HTTPS settings interface.

Configuration > Remote Configuration > Network Settings > HTTPS

4. Create the self-signed certificate or authorized certificate.



Figure 9. 15 HTTPS Settings

OPTION 1: Create the self-signed certificate

1) Click the Create button to create the following dialog box.

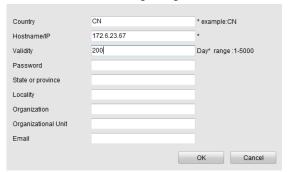


Figure 9. 16 Create Self-signed Certificate

2) Enter the country, host name/IP, validity and other information.

3) Click **OK** to save the settings.

OPTION 2: Create the authorized certificate

- 1) Click the **Create** button to create the certificate request.
- 2) Download the certificate request and submit it to the trusted certificate authority for signature.
- 3) After receiving the signed valid certificate, import the certificate to the device.
- 5. There will be the certificate information after you successfully create and install the certificate.



Figure 9. 17 Installed Certificate Property

- **6.** Check the checkbox to enable the HTTPS function.
- Click the Save button to save the settings.

9.2.11 Configuring Email

Purpose.

The system can be configured to send an Email notification to all designated users if an event is detected, e.g. an alarm or motion event is detected, etc.

Before configuring the Email settings, the DVR must be connected to a local area network (LAN) that maintains an SMTP mail server. The network must also be connected to either an intranet or the Internet depending on the location of the e-mail accounts to which you want to send notification. Additional, the Preferred DNS server must be configured.

Before you start:

Make sure you have configured the IPv4 Address, IPv4 Subnet Mask, IPv4 Gateway and the Preferred DNS Server in the Network Settings menu. Please refer to *Chapter 9.1 Configuring General Settings* for detailed information.

Steps:

- 1. Enter the Network Settings interface.
 - Menu > Configuration > Network
- 2. Select the **Email** tab to enter the Email Settings interface.



Figure 9. 18 Email Settings Interface

3. Configure the following Email settings:

Enable Server Authentication (optional): Check the checkbox to enable the server authentication feature.

User Name: The user account of sender's Email for SMTP server authentication.

Password: The password of sender's Email for SMTP server authentication.

SMTP Server: The SMTP Server IP address or host name (e.g., smtp.263xmail.com).

SMTP Port No.: The SMTP port. The default TCP/IP port used for SMTP is 25.

Enable SSL (optional): Click the checkbox to enable SSL if required by the SMTP server.

Sender: The name of sender.

Sender's Address: The Email address of sender.

Select Receivers: Select the receiver. Up to 3 receivers can be configured.

Receiver: The name of the receiver of the Email.

Receiver's Address: The Email address of the receiver.

Enable Attached Pictures: Check the checkbox of **Enable Attached Picture** if you want to send email with attached alarm images. The interval is the time between two captures of the alarm images.

Interval: The interval refers to the time between two actions of sending attached pictures.

E-mail Test: Sends a test message to verify that the SMTP server can be reached.

- 4. Click the **Apply** button to save the Email settings.
- **5.** You can click the **Test** button to test whether your Email settings work. The corresponding Attention message box pops up.





Figure 9. 19 Email Testing Attention

9.3 Checking Network Traffic

Purpose:

You can check the network traffic to obtain real-time information of DVR such as linking status, MTU, sending/receiving rate, etc.

Steps:

1. Enter the Network Traffic interface.

Menu > Maintenance > Net Detect



Figure 9. 20 Network Traffic Interface

2. You can view the sending rate and receiving rate information on the interface. The traffic data is refreshed every 1 second.

9.4 Configuring Network Detection

Purpose:

You can obtain network connecting status of DVR through the network detection function, including network delay, packet loss, etc.

9.4.1 Testing Network Delay and Packet Loss

Steps:

1. Enter the Network Traffic interface.

Menu > Maintenance > Net Detect

2. Click the **Network Detection** tab to enter the Network Detection menu.



Figure 9. 21 Network Detection Interface

- **3.** Select a NIC to test network delay and packet loss.
- 4. Enter the destination address in the text field of **Destination Address**.
- 5. Click the Test button to start testing network delay and packet loss.

9.4.2 Exporting Network Packet

Purpose.

By connecting the DVR to network, the captured network data packet can be exported to USB-flash disk, SATA and other local backup devices.

Steps:

1. Enter the Network Traffic interface.

Menu > Maintenance > Net Detect

- 2. Click the Network Detection tab to enter the Network Detection interface.
- **3.** Select the backup device from the dropdown list of Device Name.



Click the **Refresh** button if the connected local backup device cannot be displayed. When it fails to detect the backup device, please check whether it is compatible with the DVR. You can format the backup device if the format is incorrect.



Figure 9. 22 Export Network Packet

- **4.** Click the **Export** button to start exporting.
- **5.** After the exporting is complete, click **OK** to finish the packet export.



Up to 1M data can be exported each time.

9.4.3 Checking Network Status

Purpose:

You can also check the network status and quick set the network parameters in this interface.

Stens:

Click Status on the right bottom of the page.



Figure 9. 23 Checking Network Status

If the network is normal the following message box pops out.



Figure 9. 24 Network Status Checking Result

If the message box pops out with other information instead of this one, you can click **Network** button to show the quick setting interface of the network parameters.

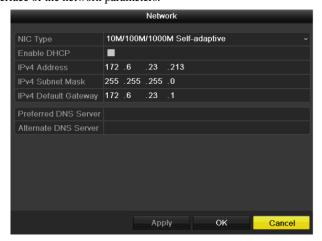


Figure 9. 25 Network Parameters Configuration

9.4.4 Checking Network Statistics

Purpose:

You can check the network statistics to obtain the real-time information of the device.

Steps:

1. Enter the Network Statistics interface.

Menu > Maintenance> Net Detect

2. Click the Network Stat. tab to enter the Network Statistics menu.

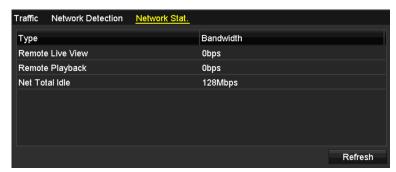


Figure 9. 26 Network Stat. Interface

- **3.** View the bandwidth of Remote Live View, bandwidth of Remote Playback, and bandwidth of Net Total Idle.
- **4.** Click **Refresh** button to get the latest bandwidth statistics.

Chapter 10 HDD Management

10.1 Initializing HDDs

Purpose:

A newly installed hard disk drive (HDD) must be initialized before it can be used with your DVR.

Steps:

1. Enter the HDD Information interface.

Menu > HDD>General.

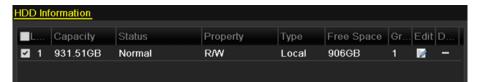


Figure 10. 1 HDD Information Interface

- 2. Select HDD to be initialized.
- 3. Click the **Init** button.



Figure 10. 2 Confirm Initialization

4. Select the **OK** button to start initialization.

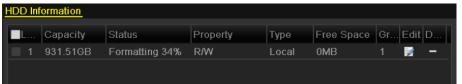


Figure 10. 3 Start Initialization

5. After the HDD has been initialized, the status of the HDD will change from *Uninitialized* to *Normal*.



Figure 10. 4 HDD Status Changes to Normal



Initializing the HDD will erase all data on it.

The HDDs which are free of working for a long time can be enabled to sleep, thus to decrease the power

consumption of the device and extend the life of the HDDs.

Click Menu > HDD > Advanced.



Figure 10. 5 Enable HDD Sleeping

Check the checkbox of **Enable HDD Sleeping** (by default), and the HDDs which are free of working for a long time will be set to sleep.

Uncheck the checkbox of **Enable HDD Sleeping**, and the HDDs will be set to work for all time.

10.2 Managing Network HDD

Purpose:

You can add the allocated NAS or disk of IP SAN to DVR, and use it as network HDD.

Steps:

1. Enter the HDD Information interface.

Menu > HDD>General



Figure 10. 6 HDD Information Interface

2. Click the **Add** button to enter the Add NetHDD interface, as shown in Figure 10. 7.

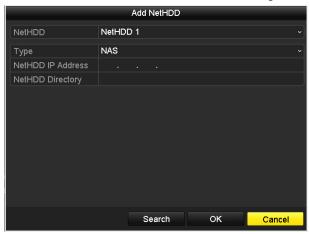


Figure 10. 7 HDD Information Interface

- 3. Add the allocated NetHDD.
- 4. Select the type to NAS or IP SAN.
- **5.** Configure the NAS or IP SAN settings.
 - Add NAS disk:
 - 1) Enter the NetHDD IP address in the text field.
 - 2) Click Search to search the available NAS disks.
 - Select the NAS disk from the list shown below.
 Or you can just manually enter the directory in the text field of NetHDD Directory.
 - 4) Click **OK** to add the configured NAS disk.



Up to 8 NAS disks can be added.



Figure 10.8 Add NAS Disk

Add IP SAN:

- 1) Enter the NetHDD IP address in the text field.
- 2) Click the **Search** button to the available IP SAN disks.
- 3) Select the IP SAN disk from the list shown below.
- 4) Click the **OK** button to add the selected IP SAN disk.



Up to 1 IP SAN disk can be added.



Figure 10. 9 Add IP SAN Disk

 After having successfully added the NAS or IP SAN disk, return to the HDD Information menu. The added NetHDD will be displayed in the list.



If the added NetHDD is uninitialized, please select it and click the Init button for initialization.



Figure 10. 10 Initialize Added NetHDD

10.3 Managing eSATA

Purpose:

When there is an external eSATA device connected to DVR, you can configure eSATA for the use of Record or Export, and you can manage the eSATA in the DVR.

Steps:

1. Enter the Advanced Record Settings interface.

Menu >Record>Advanced

2. Select the eSATA type to Export or Record from the dropdown list of eSATA.

Export: use the eSATA for backup. Refer to *Backup using eSATA HDDs* in *Chapter 7.1.1 Backing up by Normal Video Search* for operating instructions.

Record: use the eSATA for record. Refer to the following steps for operating instructions.



Figure 10. 11 Set eSATA Mode

- **3.** When the eSATA type is selected to Record, enter the HDD Information interface. Menu > HDD>General
- **4.** Edit the property of the selected eSATA, or initialize it is required.



Two storage modes can be configured for the eSATA when it is used for Record. Please refer to *Chapter 10.4 Managing HDD Group* and *Chapter 10.5 Configuring Quota Mode* for details.

Label	Capacity	Status	Property	Туре	Free Space	Gro	Edit	Del
4	931.51GB	Normal	R/W	Local	921GB	1	7	-
1 8	10,048MB	Uninitialized	R/W	NAS	0MB	1		*
25	931.51GB	Normal	R/W	eSATA	894GB	1	/	

Figure 10. 12 Initialize Added eSATA

10.4 Managing HDD Group

10.4.1 Setting HDD Groups

Purpose:

Multiple HDDs can be managed in groups. Video from specified channels can be recorded onto a particular HDD group through HDD settings.

Steps:

1. Enter the Storage Mode interface.

Menu > HDD > Advanced

2. Set the **Mode** to Group, as shown in Figure 10. 13.

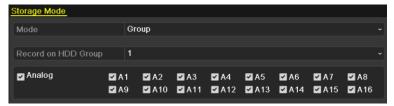


Figure 10. 13 Storage Mode Interface

3. Click the Apply button and the following Attention box will pop up.



Figure 10. 14 Attention for Reboot

- 4. Click the Yes button to reboot the device to activate the changes.
- 5. After reboot of device, enter the HDD Information interface.

Menu > HDD > General

6. Select HDD from the list and click the icon to enter the Local HDD Settings interface, as shown in Figure 10. 15.

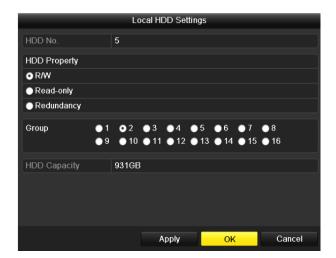


Figure 10. 15 Local HDD Settings Interface

7. Select the Group number for the current HDD.



The default group No. for each HDD is 1.

8. Click the **OK** button to confirm the settings.



Figure 10. 16 Confirm HDD Group Settings

9. In the pop-up Attention box, click the Yes button to finish the settings.

10.4.2 Setting HDD Property

Purpose:

The HDD property can be set to redundancy, read-only or read/write (R/W). Before setting the HDD property, please set the storage mode to Group (refer to step1-4 of *Chapter 10.4.1 Setting HDD Groups*).

A HDD can be set to read-only to prevent important recorded files from being overwritten when the HDD becomes full in overwrite recording mode.

When the HDD property is set to redundancy, the video can be recorded both onto the redundancy HDD and the R/W HDD simultaneously so as to ensure high security and reliability of video data.

Steps:

- **1.** Enter the HDD Information interface.
 - Menu > HDD > General
- 2. Select HDD from the list and click the icon to enter the Local HDD Settings interface, as shown in Figure 10. 17.

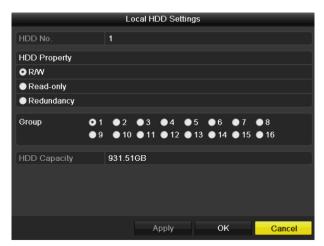


Figure 10. 17 Set HDD Property

- 3. Set the HDD property to R/W, Read-only or Redundancy.
- **4.** Click the \mathbf{OK} button to save the settings and exit the interface.
- 5. In the HDD Information menu, the HDD property will be displayed in the list.



At least 2 hard disks must be added on your DVR when you want to set a HDD to Redundancy, and there is one HDD with R/W property.

10.5 Configuring Quota Mode

Purpose

Each camera can be configured with allocated quota for the storage of recorded files.

Steps

1. Enter the Storage Mode interface.

Menu > HDD > Advanced

2. Set the **Mode** to Quota, as shown in Figure 10. 18.



The DVR must be rebooted to enable the changes to take effect.



Figure 10. 18 Storage Mode Settings Interface

- 3. Select a camera for which you want to configure quota.
- 4. Enter the storage capacity in the text field of Max. Record Capacity (GB).
- **5.** You can copy the quota settings of the current camera to other cameras if required. Click the **Copy** button to enter the Copy Camera interface, as shown in Figure 10. 19.



Figure 10. 19 Copy Settings to Other Camera(s)

- **6.** Select the camera (s) to be configured with the same quota settings. You can also click the checkbox of Analog to select all cameras.
- 7. Click the OK button to finish the Copy settings and back to the Storage Mode interface.
- **8.** Click the **Apply** button to apply the settings.



If the quota capacity is set to 0, then all cameras will use the total capacity of HDD for record.

10.6 Checking HDD Status

Purpose:

You may check the status of the installed HDDs on DVR so as to take immediate check and maintenance in case of HDD failure.

Checking HDD Status in HDD Information Interface

Steps:

1. Enter the HDD Information interface.

Menu > HDD>General

2. Check the status of each HDD which is displayed on the list, as shown in Figure 10. 20.



Figure 10. 20 View HDD Status (1)



If the status of HDD is *Normal* or *Sleeping*, it works normally. If the status is *Uninitialized* or *Abnormal*, please initialize the HDD before use. And if the HDD initialization is failed, please replace it with a new one.

Checking HDD Status in System Information Interface

Steps:

1. Enter the System Information interface.

Menu > Maintenance > System Info

2. Click the **HDD** tab to view the status of each HDD displayed on the list, as shown in Figure 10. 21.

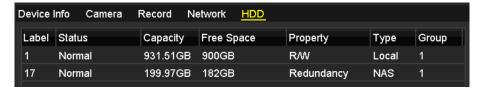


Figure 10. 21 View HDD Status (2)

10.7 Checking S.M.A.R.T Information

Purpose:

The S.M.A.R.T. (Self-Monitoring, Analysis and Reporting Technology) is a monitoring system for HDD to detect and report on various indicators of reliability in the hopes of anticipating failures.

Steps:

1. Enter the HDD Detect interface.

Menu > HDD > HDD Detect

- **2.** Click the S.M.A.R.T. Settings tab to enter the interface.
- 3. Select the HDD to view its S.M.A.R.T. information list, as shown in Figure 10. 22.



If you want to use the HDD even when the S.M.A.R.T. checking is failed, you can check the checkbox before the **Continue to use this disk when self-evaluation is failed** item.

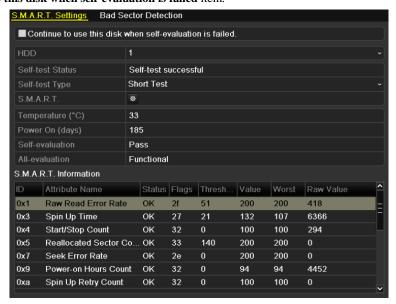


Figure 10. 22 S.M.A.R.T Settings Interface

10.8 Detecting Bad Sector

Purpose:

You can detect the bad sector of the HDD to check the status of the HDD.

Steps:

1. Enter the HDD Detect interface.

Menu>HDD>HDD Detect

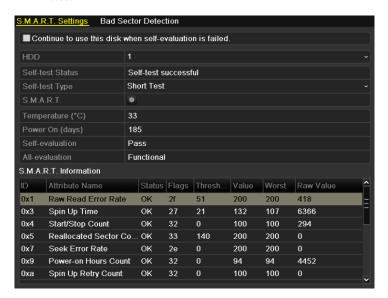


Figure 10. 23 Bad Sector Detection

- 2. Click the Bad Sector Detection tab to enter the interface.
- 3. Select a HDD and click the **Detect** button to start detecting.

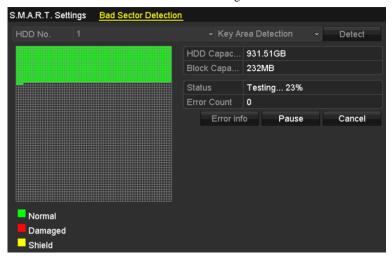


Figure 10. 24 Bad Sector Detecting

- 4. You can click the **Pause** button to pause the detection and click the **Resume** button to resume the detection
- 5. If there is error information about the HDD, you can click the Error Info button to view the information.

10.9 Configuring HDD Error Alarms

Purpose:

You can configure the HDD error alarms when the HDD status is *Uninitialized* or *Abnormal*.

Steps:

- 1. Enter the Exception interface.
 - Menu > Configuration > Exceptions
- 2. Select the Exception Type to **HDD Error** from the dropdown list.
- **3.** Check the checkbox(s) below to select the linkage action(s) for HDD error, as shown in Figure 10. 25. The linkage actions can be selected to: Audible Warning, Notify Surveillance Center and Send Email..



Trigger alarm output is not applicable to the TVIDVR Series

Please refer to Chapter 8.7 Setting Alarm Response Actions.

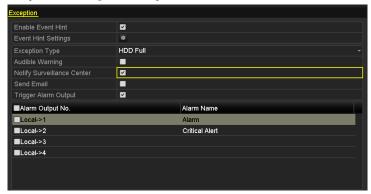


Figure 10. 25 Configure HDD Error Alarm

4. Click the Apply button to save the settings.

Chapter 11 Camera Settings

11.1 Configuring OSD Settings

Purpose:

You can configure the OSD (On-screen Display) settings for the camera, including date /time, camera name, etc.

Steps:

- **1.** Enter the OSD Configuration interface.
 - Menu > Camera > OSD
- **2.** Select the camera to configure OSD settings.
- 3. Edit the Camera Name in the text field.
- 4. Configure the Display Name, Display Date and Display Week by checking the checkbox.
- 5. Select the Date Format, Time Format, Display Mode and the OSD font.

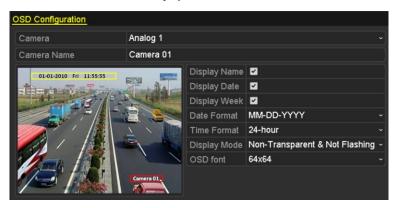


Figure 11. 1 OSD Configuration Interface

- **6.** You can use the mouse to click and drag the text frame on the preview window to adjust the OSD position.
- 7. Copy Camera Settings
 - If you want to copy the OSD settings of the current camera to other cameras, click the Copy button to enter the Copy Camera interface, as shown in Figure 11. 2.

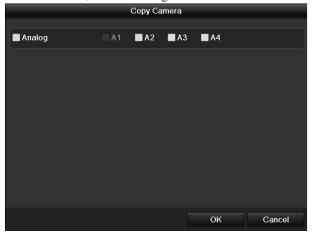


Figure 11. 2 Copy Settings to Other Cameras

- Select the camera (s) to be configured with the same OSD settings. You can also check the checkbox of Analog to select all cameras.
- 3) Click the **OK** button to finish the Copy settings and back to the OSD Configuration interface.
- 8. Click the **Apply** button to apply the settings.

11.2 Configuring Privacy Mask

Purpose:

You are allowed to configure the four-sided privacy mask zones that cannot be viewed or recorded by the operator. *Steps:*

- Enter the Privacy Mask Settings interface.
 Menu > Camera > Privacy Mask
- 2. Select the camera to set privacy mask.
- 3. Check the checkbox of Enable Privacy Mask to enable this feature.



Figure 11. 3 Privacy Mask Settings Interface

4. Use the mouse to draw a zone on the window. The zones will be marked with different frame colors.



Up to 4 privacy mask zones can be configured, and the size of each area can be adjusted.

5. The configured privacy mask zones on the window can be cleared by clicking the corresponding Clear Zone1-4 icons on the right side of the window, or click **Clear All** to clear all zones.

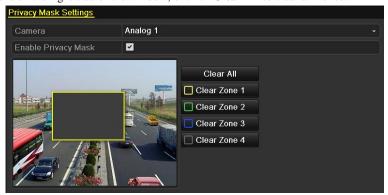


Figure 11. 4 Set Privacy Mask Area

- **6.** You can click the **Copy** button to copy the privacy mask settings of the current camera to other cameras. Please refer to step 7 of *Chapter 11.1Configuring OSD Settings*.
- 7. Click the Apply button to save the settings.

11.3 Configuring Video Parameters

Steps:

1. Enter the Image Settings interface.

Menu > Camera > Image



Figure 11. 5 Image Settings Interface

- **2.** Select the camera to set image parameters.
- 3. Two periods for different image settings are provided, select the period name in the dropdown list.



The time periods cannot be overlapped with each other.

- **4.** Select the mode from the drop-down list of **Mode**, there are four modes selectable: Standard, Indoor, Dim Light and Outdoor.
- 5. Adjust the image parameters according to actual needs. The parameters include Brightness, Contrast, Saturation, Hue, Sharpness and Denoising. You can also click **Restore** to set the parameters to the default settings.
- 6. You can click Copy to copy the image settings of the current camera to other analog cameras.
- 7. Click **Apply** to save the settings.

Chapter 12 DVR Management and Maintenance

12.1 Viewing System Information

Steps:

- **1.** Enter the System Information interface.
 - Menu > Maintenance > System Info
- 2. You can click the **Device Info**, **Camera**, **Record**, **Alarm**, **Network** and **HDD** tabs to view the system information of the device.



Figure 12. 1 System Information Interface

12.2 Searching and Exporting Log Files

Purpose:

The operation, alarm, exception and information of the DVR can be stored in log files, which can be viewed and exported at any time.

Steps:

1. Enter the Log Search interface.

Menu > Maintenance > Log Search

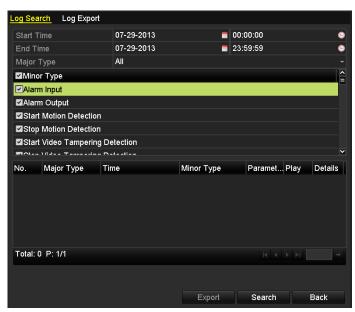


Figure 12. 2 Log Search Interface

- Set the log search conditions to refine your search, including the Start Time, End Time, Major Type and Minor Type.
- 3. Click the Search button to start search log files.

4. The matched log files will be displayed on the list shown below.



Up to 2000 log files can be displayed each time.

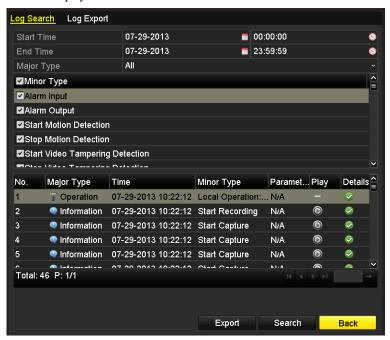


Figure 12. 3 Log Search Results

5. You can click the button of each log or double-click it to view its detailed information, as shown in Figure 12. 4. And you can also click the button to view the related video files if available.



Figure 12. 4 Log Details

6. If you want to export the log files, click the Export button to enter the Export menu, as shown in Figure 12.5.



Figure 12. 5 Export Log Files

- 7. Select the backup device from the dropdown list of **Device Name**.
- 8. Click the **Export** to export the log files to the selected backup device.

You can click the **New Folder** button to create new folder in the backup device, or click the **Format** button to format the backup device before log export.



- Please connect the backup device to DVR before operating log export.
- The log files exported to the backup device are named by exporting time, e.g., 20110514124841logBack.txt.

12.3 Importing/Exporting IP Camera Info

Purpose:

The information of added IP camera can be generated into an excel file and exported to the local device for backup, including the IP address, manage port, password of admin, etc. And the exported file can be edited on your PC, like adding or deleting the content, and copy the setting to other devices by importing the excel file to it.

Steps:

- Enter the camera management interface.
 Menu > Camera > IP Camera Import/Export
- 2. Click the IP Camera Import/Export tab, the content of detected plugged external device appears.
- 3. Click the **Export** button to export configuration files to the selected local backup device.
- **4.** To import a configuration file, select the file from the selected backup device and click the **Import** button. After the importing process is completed, you must reboot the DVR.

12.4 Importing/Exporting Configuration Files

Purpose:

The configuration files of the DVR can be exported to local device for backup; and the configuration files of one DVR can be imported to multiple DVR devices if they are to be configured with the same parameters.

Steps:

1. Enter the Import/Export Configuration File interface.

Menu > Maintenance > Import/Export

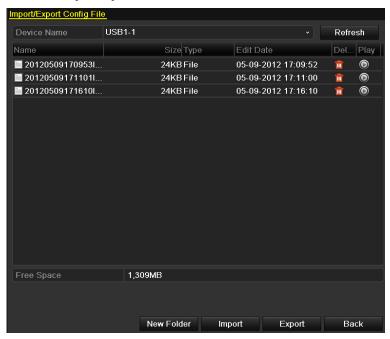


Figure 12. 6 Import/Export Config File

- 2. Click the Export button to export configuration files to the selected local backup device.
- 3. To import a configuration file, select the file from the selected backup device and click the Import button. After the import process is completed, you must reboot the DVR.



After having finished the import of configuration files, the device will reboot automatically.

12.5 Upgrading System

Purpose:

The firmware on your DVR can be upgraded by local backup device or remote FTP server.

12.5.1 Upgrading by Local Backup Device

Steps:

- 1. Connect your DVR with a local backup device where the update firmware file is located.
- **2.** Enter the Upgrade interface.
 - Menu > Maintenance > Upgrade
- 3. Click the Local Upgrade tab to enter the local upgrade menu, as shown in Figure 12. 7.

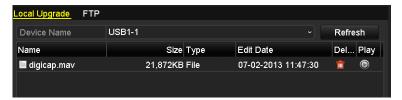


Figure 12. 7 Local Upgrade Interface

- 4. Select the update file from the backup device.
- 5. Click the Upgrade button to start upgrading.
- **6.** After the upgrading is complete, reboot the DVR to activate the new firmware.

12.5.2 Upgrading by FTP

Before you start:

Configure PC (running FTP server) and DVR to the same Local Area Network. Run the 3rd-party TFTP software on the PC and copy the firmware into the root directory of TFTP.

Steps:

- 1. Enter the Upgrade interface.
 - Menu > Maintenance > Upgrade
- 2. Click the FTP tab to enter the local upgrade interface, as shown in Figure 12. 8.



Figure 12. 8 FTP Upgrade Interface

- 3. Enter the FTP Server Address in the text field.
- 4. Click the Upgrade button to start upgrading.
- 5. After the upgrading is complete, reboot the DVR to activate the new firmware.

12.6 Restoring Default Settings

Steps:

1. Enter the Default interface.

Menu > Maintenance > Default

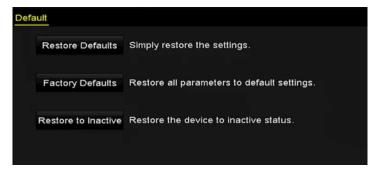


Figure 12. 9 Restore Defaults

2. Select the restoring type from the following three options.

Restore Defaults: Restore all parameters, except the network (including IP address, subnet mask, gateway, MTU, NIC working mode, default route, server port, etc.) and user account parameters, to the factory default settings.

Factory Defaults: Restore all parameters to the factory default settings.

Restore to Inactive: Restore the device to the inactive status.

3. Click the **OK** button to restore the default settings.



The device will reboot automatically after restoring to the default settings.

Chapter 13 Others

Configuring General Settings

Purpose:

You can configure the output resolution, system time, mouse pointer speed, etc.

Steps:

1. Enter the General Settings interface.

Menu > Configuration > General

2. Select the General tab.

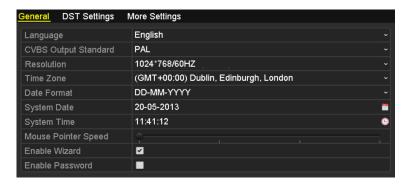


Figure 13. 1 General Settings Interface



TVIDVR Series provides HDMI1 and VGA outputs, No CVBS output provided on TVIDVR Series.

- **3.** Configure the following settings:
 - Language: The default language used is *English*.
 - Resolution: Select the output resolution, which must be the same with the resolution of the VGA/HDMI display.
 - **Time Zone:** Select the time zone.
 - **Date Format:** Select the date format.
 - System Date: Select the system date.
 - System Time: Select the system time.
 - Mouse Pointer Speed: Set the speed of mouse pointer; 4 levels are configurable.
 - Enable Wizard: Enable/disable the Wizard when the device starts up.
 - Enable ID Authentication: Enable/disable the use of the login password.
- **4.** Click the **Apply** button to save the settings.

13.2 Configuring DST Settings

Steps:

- 1. Enter the General Settings interface.
 - Menu >Configuration>General
- 2. Choose DST Settings tab.



Figure 13. 2 DST Settings Interface

You can check the checkbox before the $\boldsymbol{Auto}\;\boldsymbol{DST}\;\boldsymbol{Adjustment}$ item.

Or you can manually check the Enable DST checkbox, and then you choose the date of the DST period.

13.3 Configuring More Settings

Steps:

- Enter the General Settings interface.
 Menu > Configuration > General
- 2. Click the More Settings tab to enter the More Settings interface, as shown in Figure 13.3.



Figure 13. 3 More Settings Interface

- **3.** Configure the following settings:
 - Device Name: Edit the name of DVR.
 - **Device No.:** Edit the serial number of DVR. The Device No. can be set in the range of 1~255, and the default No. is 255.
 - **Auto Logout:** Set timeout time for menu inactivity. E.g., when the timeout time is set to 5 *Minutes*, then the system will exit from the current operation menu to live view screen after 5 minutes of menu inactivity.
 - Menu Output Mode: You can choose the menu display on different video output.
 - Encode Mode: Not available.
 - Click the **Apply** button to save the settings.

13.4 Managing User Accounts

Purpose:

There is a default account in the NVR: *Administrator*. The *Administrator* user name is *admin* and the password is set when you start the device for the first time. The *Administrator* has the permission to add and delete user and configure user parameters.

13.4.2 Adding a User

Steps:

Enter the User Management interface.
 Menu >Configuration>User

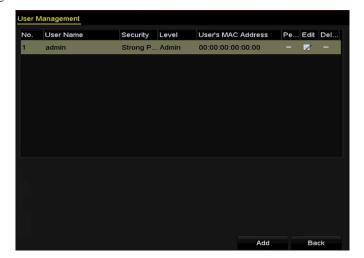


Figure 13. 4 User Management Interface

2. Click the **Add** button to enter the Add User interface.



Figure 13. 5 Add User Menu

3. Enter the information for new user, including User Name, Password, Confirm, Level and User's MAC

Address.

Password: Set the password for the user account.



STRONG PASSWORD RECOMMENDED—We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

Level: Set the user level to Operator or Guest. Different user levels have different operating permission.

- Operator: The Operator user level has permission of Two-way Audio in Remote Configuration and all
 operating permission in Camera Configuration by default.
- Guest: The Guest user has no permission of Two-way Audio in Remote Configuration and only has the local/remote playback in the Camera Configuration by default.

User's MAC Address: The MAC address of the remote PC which logs onto the NVR. If it is configured and enabled, it only allows the remote user with this MAC address to access the NVR.

4. Click the **OK** button to save the settings and go back to the User Management interface. The added new user will be displayed on the list, as shown in Figure 13. 6.



Figure 13. 6 Added User Listed in User Management Interface

- 5. You can assign permissions for the added user.
 - a) Select the user from the list and then click the button to enter the Permission settings interface, as shown in Figure 13. 7.



Figure 13. 7 User Permission Settings Interface

b) Set the operating permission of Local Configuration, Remote Configuration and Camera Configuration for the user.

Local Configuration

- Local Log Search: Searching and viewing logs and system information of device.
- Local Parameters Settings: Configuring parameters, restoring factory default parameters and importing/exporting configuration files.
- Local Camera Management: Enabling and disabling analog camera (s). Adding, deleting and
 editing of network camera (s). This function is supported by HDVR series.
- Local Advanced Operation: Operating HDD management (initializing HDD, setting HDD property), upgrading system firmware, clearing I/O alarm output.
- Local Shutdown /Reboot: Shutting down or rebooting the device.

Remote Configuration

- Remote Log Search: Remotely viewing logs that are saved on the device.
- Remote Parameters Settings: Remotely configuring parameters, restoring factory default parameters and importing/exporting configuration files.
- Remote Camera Management: Remotely enabling and disabling analog camera (s), and adding, deleting and editing of network camera (s). This function is supported by HDVR series.
- Remote Serial Port Control: Configuring settings for RS-232 and RS-485 ports.
- Remote Video Output Control: Sending remote control panel signal.
- Two-way Audio: Realizing two-way radio between the remote client and the device.
- Remote Alarm Control: Remotely arming (notify alarm and exception message to the remote client) and controlling the alarm output.
- Remote Advanced Operation: Remotely operating HDD management (initializing HDD, setting HDD property), upgrading system firmware, clearing I/O alarm output.
- Remote Shutdown/Reboot: Remotely shutting down or rebooting the device.

Camera Configuration

- Remote Live View: Remotely viewing live video of the selected camera (s).
- Local Manual Operation: Locally starting/stopping manual recording, picture capturing and alarm output of the selected camera (s).
- Remote Manual Operation: Remotely starting/stopping manual recording, picture capturing and alarm output of the selected camera (s).
- Local Playback: Locally playing back recorded files of the selected camera (s).
- Remote Playback: Remotely playing back recorded files of the selected camera (s).
- Local PTZ Control: Locally controlling PTZ movement of the selected camera (s).
- Remote PTZ Control: Remotely controlling PTZ movement of the selected camera (s).
- Local Video Export: Locally exporting recorded files of the selected camera (s).



Local Camera Management is provided for the IP cameras only.

c) Click **OK** to save the settings and exit.

13.4.3 Deleting a User

Steps:

- 1. Enter the User Management interface.
 - Menu >Configuration>User
- **2.** Select the user to be deleted from the list, as shown in Figure 13. 8.

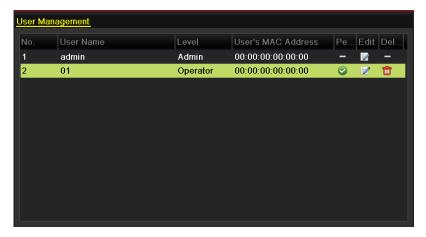


Figure 13. 8 User List

3. Click the icon to delete the selected user account.

13.4.4 Editing a User

For the added user accounts, you can edit the parameters.

Steps:

1. Enter the User Management interface.

Menu >Configuration>User

- 2. Select the user to be edited from the list, as shown in Figure 13. 8.
- 3. Click the icon to enter the Edit User interface, as shown in Figure 13. 9.





Figure 13. 9 Edit User Interface

4. Edit the corresponding parameters.

• Operator and Guest

You can edit the user information, including user name, password, permission level and MAC address. Check the checkbox of **Change Password** if you want to change the password, and input the new password in the text field of **Password** and **Confirm**. A strong password is recommended.

Admin

You are only allowed to edit te password and MAC address. Check the checkbox of **Change Password** if you want to change the password, and the input the correct old password, and the new password in the text field of **Password** and **Confirm**.



STRONG PASSWORD RECOMMENDED—We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

- 5. Click the **OK** button to save the settings and exit the menu.
- **6.** For the **Operator** or **Guest** user account, you can also click the button on te user management interface to edit the permission.

Appendix

Glossary

- **Dual Stream:** Dual stream is a technology used to record high resolution video locally while transmitting a lower resolution stream over the network. The two streams are generated by the DVR, with the main stream having a maximum resolution of 1080P and the sub-stream having a maximum resolution of CIF.
- DVR: Acronym for Digital Video Recorder. A DVR is device that is able to accept video signals from analog cameras, compress the signal and store it on its hard drives.
- **HDD:** Acronym for Hard Disk Drive. A storage medium which stores digitally encoded data on platters with magnetic surfaces.
- **DHCP:** Dynamic Host Configuration Protocol (DHCP) is a network application protocol used by devices (DHCP clients) to obtain configuration information for operation in an Internet Protocol network.
- HTTP: Acronym for Hypertext Transfer Protocol. A protocol to transfer hypertext request and information between servers and browsers over a network
- PPPoE: PPPoE, Point-to-Point Protocol over Ethernet, is a network protocol for encapsulating
 Point-to-Point Protocol (PPP) frames inside Ethernet frames. It is used mainly with ADSL services where
 individual users connect to the ADSL transceiver (modem) over Ethernet and in plain Metro Ethernet
 networks.
- DDNS: Dynamic DNS is a method, protocol, or network service that provides the capability for a
 networked device, such as a router or computer system using the Internet Protocol Suite, to notify a
 domain name server to change, in real time (ad-hoc) the active DNS configuration of its configured
 hostnames, addresses or other information stored in DNS.
- **Hybrid DVR:** A hybrid DVR is a combination of a DVR and NVR.
- NTP: Acronym for Network Time Protocol. A protocol designed to synchronize the clocks of computers
 over a network.
- NTSC: Acronym for National Television System Committee. NTSC is an analog television standard used in such countries as the United States and Japan. Each frame of an NTSC signal contains 525 scan lines at 60Hz.
- NVR: Acronym for Network Video Recorder. An NVR can be a PC-based or embedded system used for centralized management and storage for IP cameras, IP Domes and other DVRs.
- PAL: Acronym for Phase Alternating Line. PAL is also another video standard used in broadcast televisions systems in large parts of the world. PAL signal contains 625 scan lines at 50Hz.
- **PTZ:** Acronym for Pan, Tilt, Zoom. PTZ cameras are motor driven systems that allow the camera to pan left and right, tilt up and down and zoom in and out.
- USB: Acronym for Universal Serial Bus. USB is a plug-and-play serial bus standard to interface devices to a host computer.

Troubleshooting

No image displayed on the monitor after the device is starting up normally.

Possible Reasons:

- a) No VGA or HDMI connections.
- b) Connection cable is damaged.
- c) Input mode of the monitor is incorrect.

Steps:

1. Verify the device is connected with the monitor via HDMI or VGA cable.

If not, please connect the device with the monitor and reboot.

2. Verify the connection cable is good.

If there is still no image display on the monitor after rebooting, please check if the connection cable is good, and change a cable to connect again.

3. Verify Input mode of the monitor is correct.

Please check the input mode of the monitor matches with the output mode of the device (e.g. if the output mode of DVR is HDMI output, then the input mode of monitor must be the HDMI input). And if not, please modify the input mode of monitor.

4. Check if the fault is solved by the step 1 to step 3.

If it is solved, finish the process.

If not, please contact the engineer from our company to do the further process.

There is a beep sound after a new bought device starts up.

Possible Reasons:

- a) No HDD is installed in the device.
- b) The installed HDD has not been initialized.
- c) The installed HDD is not compatible with the device or is broken-down.

Steps:

- 1. Verify at least one HDD is installed in the device.
 - 1) If not, please install the compatible HDD.



Please refer to the "Quick Operation Guide" for the HDD installation steps.

- 2) If you do not want to install a HDD, select "Menu>Configuration > Exceptions", and uncheck the Audible Warning checkbox of "HDD Error".
- 2. Verify the HDD is initialized.
 - 1) Select "Menu>HDD>General".
 - 2) If the status of the HDD is "Uninitialized", please check the checkbox of corresponding HDD and click the "Init" button.
- 3. Verify the HDD is detected or is in good condition.
 - 1) Select "Menu>HDD>General".
 - 2) If the HDD is not detected or the status is "Abnormal", please replace the dedicated HDD according to the requirement.
- **4.** Check if the fault is solved by the step 1 to step 3.
 - 1) If it is solved, finish the process.

2) If not, please contact the engineer from our company to do the further process.

• Live view stuck when video outputs locally.

Possible Reasons:

a) The frame rate has not reached the real-time frame rate.

Steps:

1. Check the parameters of Main Stream (Normal) and Main Stream (Event).

Select "Menu > Record > Encoding > Record", and set the resolution of Main Stream (Event) the same as the one of Main Stream (Normal).

2. Verify the frame rate is real-time frame rate.

Select "Menu > Record > Parameters > Record", and set the Frame rate to Full Frame.

3. Check if the fault is solved by the above steps.

If it is solved, finish the process.

If not, please contact the engineer from our company to do the further process.

When using the device to get the live view audio, there is no sound or there is too much noise, or the volume is too low.

Possible Reasons:

- a) Cable between the pickup and camera is not connected well; impedance mismatches or incompatible.
- b) The stream type is not set as "Video & Audio".

Steps:

- 1. Verify the cable between the pickup and camera is connected well; impedance matches and compatible.
- 2. Verify the setting parameters are correct.

Select "Menu > Record > Parameters > Record", and set the Stream Type as "Audio & Video".

3. Check if the fault is solved by the above steps.

If it is solved, finish the process.

If not, please contact the engineer from our company to do the further process.

The image gets stuck when DVR is playing back by single or multi-channel cameras.

Possible Reasons:

- a) The frame rate is not the real-time frame rate.
- b) The DVR supports up to 16-channel synchronize playback at the resolution of 4CIF, if you want a 16-channel synchronize playback at the resolution of 720p, the frame extracting may occur, which leads to a slight stuck.

Steps:

1. Verify the frame rate is real-time frame rate.

Select "Menu > Record > Parameters > Record", and set the Frame Rate to "Full Frame".

2. Verify the hardware can afford the playback.

Reduce the channel number of playback.

Select "Menu > Record > Encoding > Record", and set the resolution and bitrate to a lower level.

3. Reduce the number of local playback channel.

Select "Menu > Playback", and uncheck the checkbox of unnecessary channels.

4. Check if the fault is solved by the above steps.

If it is solved, finish the process.

If not, please contact the engineer from our company to do the further process.

No record file found in the device local HDD, and the prompt "No record file found" pops up when you search the record files.

Possible Reasons:

- a) The time setting of system is incorrect.
- b) The search condition is incorrect.
- c) The HDD is error or not detected.

Steps:

1. Verify the system time setting is correct.

Select "Menu > Configuration > General > General", and verify the "Device Time" is correct.

2. Verify the search condition is correct.

Select "Playback", and verify the channel and time are correct.

3. Verify the HDD status is normal.

Select "Menu > HDD > General" to view the HDD status, and verify the HDD is detected and can be read and written normally.

4. Check if the fault is solved by the above steps.

If it is solved, finish the process.

If not, please contact the engineer from our company to do the further process.

List of Compatible IP Cameras



• The ONVIF protocol is not supported by TVIDVR Series.

Manufacturer	Model	ted by TVIDVR Series. Version	Max. Resolution	Sub-stream	Audio
Axis	P3304	5.2	1440×900	√	×
Hikvision	DS-2CD7153-E	V5.1.0 build 131202	1600×1200	$\sqrt{}$	×
	DS-2CD754F-EI	V5.1.0 build 131202	2048×1536	\checkmark	√
	DS-2CD783F-EI	V5.1.0 build 131202	2560×1920	\checkmark	\checkmark
	DS-2CD7164-E	V5.1.0 build 131202	1280×720	\checkmark	×
	DS-2CD864FWD-E	V5.1.0 build 131202	1600×1200	√	\checkmark
	DS-2CD4026FWD 14.33	V5.1.0 build5 131202	1920×1080	√	√
	DS-2CD6233F 14.24	V5.1.0 build5 131202	2048×1536	√	×
	DS-2CD2012-I	V5.1.0build131202	1280×960	√	×
	DS-2CD4012F	V5.1.0 build 131202	1280×1024	√	√
	DS-2CD4232FWD-I	V5.1.0 build 131202	2048×1536	√	√
	DS-2CD793PFWD-EI	V5.1.0 build 131202	704×576	√	√
	iDS-2CD9122	V3.5.0 build131012	1920×1080	×	×
	iDS-2CD9121	V3.4.2 build 130718	1600×1200	×	×
	DS-2DF7274	V5.1.0 build 130923	1280×960	V	√
	DS-2DE7174	V5.0.2Build130926	1280×960	√	√
Sony	SNC-RH124	1.7.00	1280×720	√	√
SUMSANG	SND-5080P	3.10_130416	1280×1024	√	V
Vivotek	FD8134	0107a	1280×800	√	×
BOSH	Dinion NBN-921-P	V10500453	1280×720	×	×
Panasonic	SP306H	Application: 1.34 Image Data: 1.06	1280×960	×	V
Cannon	VB-H410	Ver.+1.0.0	1280×960	×	V
Zavio	F3206	MG.1.6.02c045	1920×1080	√	×
Pelco	IX30DN-ACFZHB3	1.8.2-20120327-2.9080-A1.7852	2048×1536	√	×

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